

# SJW Happenings

## Employee Spotlight: SJW Engineers



I'm passionate about serving both our customers and colleagues, as it gives me the chance to honor the legacy of those who came before me and inspire future engineers - one design at a time.

**Nicole D., Director of Engineering,  
Water Services at San Jose Water**

**#WorldEngineeringDay**



SAN JOSE WATER





“

I'm grateful to serve our local community. Being born and raised in San Jose, I cherish the opportunity to ensure that we all have access to clean and reliable water.

John-Carlo G., Assistant Engineer  
at San Jose Water

#WorldEngineeringDay

 SAN JOSE WATER



“

I am committed to helping San Jose grow and adapt to its changing needs. Strong communities start with strong infrastructure, and I'm honored to provide my community with clean water and fire protection.

Emily S., Junior Engineer  
at San Jose Water

#WorldEngineeringDay

 SAN JOSE WATER

World Engineering Day was on March 4. We're giving a huge shoutout to our amazing engineers who keep the water flowing! We are so proud of their dedication and innovation at SJW.



## Straight Talk with Tanya: Year One as SJW President

March 2025 marks the one-year anniversary of Tanya Moniz-Witten taking on the role of President of San Jose Water. In a recent blog post, Tanya reflects on her first year highlights including throwing out the first pitch for the SJ Giants at Water Awareness Night, hosting SJW's most attended Operation Gobble charity event, speaking on leadership and utility panels at conferences around the country, and shadowing SJW employees in the field. Entering year two, her focus is on employee safety, emergency preparedness and new projects in the pipeline. We're looking forward to more great years ahead with Tanya at the helm!

[LEARN MORE](#)



## Your Water, Our Promise: Delivering Lead-Free Communities

SJW's Director of Water Quality, Suzanne DeLorenzo, recently penned an article for the *Los Gatos* discussing SJW's service line inventory. This initiative identifies water line materials throughout our system—from utility-owned pipes to customer-owned lines, as well as legacy lead goosenecks. These are small fittings historically used to connect water mains to service lines in pre-1948 installations. While we've never found a lead service line in our system, we've occasionally encountered these goosenecks, which are connected to old cast iron mains. Using this information, we target high-risk areas for water main replacements, service line replacements, and further testing. Every family deserves the peace of mind that comes with clean, lead-free drinking water. View the inventory results on our [website](#).

LEARN MORE



## Project Spotlight: Lochridge Drive Water Main Replacement

SJW recently placed in service a critical water main replacement project along Lochridge Drive, near the busy intersection of King and McKee Roads in San Jose. This \$2 million project replaced nearly 3,200 feet of an aging 6-inch and 8-inch wrapped steel pipe from 1954 with modern ductile iron pipe (DICT), improving the reliability of water service for the community. The project also included the installation of eight new fire hydrants, enhancing fire protection in the area.

LEARN MORE



## California Water Association Women in Water Leadership Seminar

CWA's Women In Water Leadership Seminar brought together women leaders from across the water sector for a day focused on leadership, professional growth, and meaningful connections. Our team had a great day connecting with other women in the water industry. Tanya Moniz-Witten, SJW President, spoke on a panel titled Women in Water Leadership where she shared her experience in the industry and advice to those just starting out.

[LEARN MORE](#)



## Water Quality Corner: Keeping Your Water Safe - Backflow Prevention

Backflow happens when water flows in the wrong direction, potentially pulling contaminants into the drinking water supply. To prevent this, San Jose Water requires backflow prevention devices in high-risk areas, including:

- Commercial and industrial sites (e.g., medical facilities, manufacturing)
- Irrigation systems (to block fertilizers and pesticides)
- Fire sprinkler systems (multi-family, commercial properties, and some single-family homes)
- Wells and storage/pressure tanks (to prevent cross-contamination)

Our Backflow Prevention Team ensures these devices are installed and tested annually, protecting your water from risks like cross-connections, back-pressure, and back-siphonage. Through proactive monitoring and compliance, we help ensure every drop meets the highest standards.





## Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



## Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

March 2025



**Our mailing address is:**

San Jose Water Company  
110 W Taylor St  
San Jose, CA 95110

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

Want to receive these emails?

You can [sign up](#).

