

SJW Happenings

Employee Spotlight: Jake Walsh, VP of Engineering



We're proud to announce that Jake Walsh has been appointed Vice President of Engineering, effective April 1. He had served as Interim VP of Engineering

since August of 2024. Since joining SJW in 2005, Jake has been instrumental in advancing SJW's engineering efforts, leading critical initiatives in planning, leak detection, capital budgeting, and asset management. He is also a champion of professional development, process improvements, and cross-departmental collaboration.

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Lunch & Learn Webinar - Planning for the Future: SJW Infrastructure Improvements

Making sure that our customers have clean and reliable water service means that our water system must be maintained and upgraded as time goes by. Within our approximately 140-square-mile service area, there are 2,400 miles of water mains, 106 tanks and reservoirs, 20,143 hydrants, and 35,143 valves - that's a lot of infrastructure! Join us for our upcoming webinar, *Planning for the Future: SJW Infrastructure Improvements*, where Kateline Lin, Engineering Unit Manager, Capital Planning, will explain how we plan for water system and infrastructure improvements.

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San Jose Giants Water Awareness Night - May 30, 2025

SJW has teamed up with the San Jose Giants to provide our community with complimentary tickets for Water Awareness Night on Friday, May 30th. Stay tuned for our May newsletter where we'll share the promo code for FREE tickets for this fun night of games, giveaways and more! Forward our newsletter to your friends and family so they can sign up to receive this exclusive offer.

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Water Quality Corner: Lead and Copper Sampling Underway

San Jose Water is currently conducting our routine Lead and Copper Rule sampling as part of our ongoing commitment to providing high-quality drinking water. We've reached out to 100 homes across our service area to collect samples from customer taps, helping us monitor water quality directly at the point of use. This sampling, which will occur twice this year, helps verify that our water is not contributing to the release of lead or copper from household plumbing materials. Results are analyzed by certified laboratories and are used to confirm continued compliance with strict state and federal standards. We're grateful to our participating customers for supporting this important effort. Results will be shared with those who provided samples and summarized in next year's Water Quality Report.



Cupertino's Annual Earth & Arbor Day Festival

Thanks for joining us to celebrate Earth and Arbor Day! We had a great time at Cupertino's Annual Earth & Arbor Day Festival at Library Field Park celebrating our shared earth and helping the environment. We enjoyed meeting all who joined us for a day of hands-on activities, live entertainment, and delicious food served by local food trucks.

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SJW Team Visits US Pipe Foundry

A group of SJW employees recently had the opportunity to visit the U.S. Pipe foundry in Union City, where much of the ductile iron pipe used in our water main replacement projects is produced. This was a great opportunity to get an up-close look at the manufacturing process. We had an inside peek at the pipe casting process, including the molten material being poured and a freshly made pipe glowing bright orange from the heat.

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Project Spotlight: Distribution System Sample Stations

As part of the recent Distribution System Sample Station Project, 11 sample stations were installed, including 10 replacements and one relocated from a consumer hose bib to a more optimal location. These sample stations are small, dedicated assets strategically placed throughout the distribution system to facilitate regular water quality sampling. They play a vital role in meeting regulatory standards, monitoring system health, and maintaining confidence in the water we deliver.



Meet the SJW DS Team at Touch-A-Truck

Get ready to rev up your engines at Touch-A-Truck San Jose! Meet the SJW Distribution Service team on Saturday, April 26, 2025, from 10:00 a.m. to 1:00 p.m. at 2180 Radio Ave. Get ready for a day full of BIG trucks, LOUD horns, and HUGE fun presented by San Jose Parents Participating Nursery School.

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Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

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Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

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