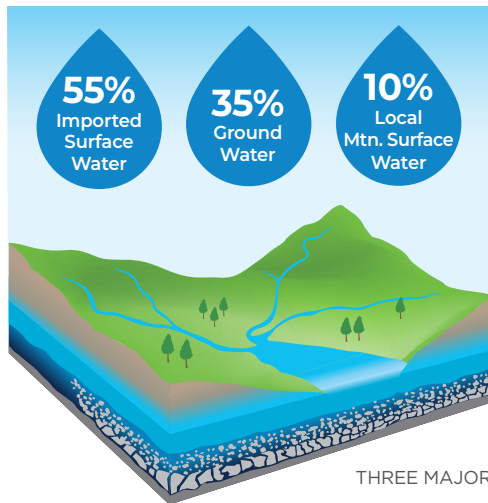


Who we are

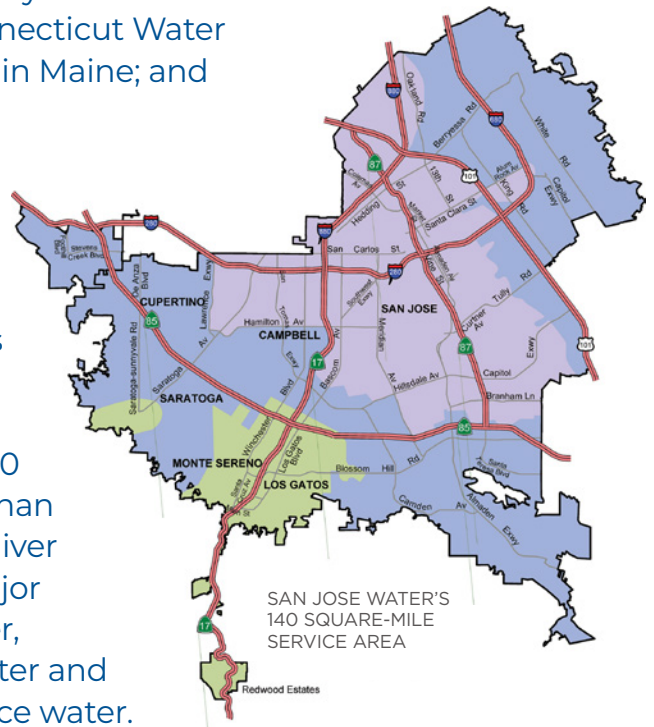
FOUNDED IN 1866, San Jose Water is an investor-owned public utility, and one of the largest and most technically sophisticated urban water systems in the United States. We serve over 1 million people in the greater San Jose metropolitan area with high quality, life sustaining water and an emphasis on exceptional customer service.

San Jose Water is a subsidiary of SJW Group, a publicly traded company listed on the New York Stock Exchange under the symbol SJW. Other regulated subsidiaries of SJW Group include: Connecticut Water Company in Connecticut; Maine Water Company in Maine; and Texas Water Company in Texas.






San Jose Water's 140 square-mile service area includes the cities of San Jose, Cupertino, Campbell, Monte Sereno, Saratoga, Los Gatos, and unincorporated portions of Santa Clara County.



This includes 2,400 miles of water mains, 106 tanks and reservoirs, over 20,000 hydrants and more than 35,000 valves. We deliver water from three major sources: groundwater, imported surface water and local mountain surface water.



- Primarily Mountain Surface Water
- Primarily Groundwater
- Primarily SCVWD Imported Surface Water

 1,000,000+ CUSTOMERS SERVED	 2,400 MILES OF WATER MAINS	 106 TANKS AND RESERVOIRS	 20,000 HYDRANTS	 35K VALVES
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More Than \$1.6 Billion Invested in Infrastructure

Since 2005, San Jose Water has **invested more than \$1.6 billion to upgrade water infrastructure** to ensure delivery of safe and reliable water service to our customers and communities. Water infrastructure investments benefit the local community by providing jobs and supporting economic growth.



According to the Value of Water campaign and the Sierra Club, every \$1M of investment generates 15 jobs.



SJW's planned investments in 2024 of \$170M will result in more than 2,500 jobs — many in the communities where we live, work, and serve.

\$170M
PLANNED INVESTMENT will result in **2,500 JOBS**

We Are Committed to the Environment

We aren't just about water. We're about safeguarding our planet's most precious resources. Our commitment to sustainability remains a key part of our business ethos.


INNOVATIVE LEAK DETECTION PROGRAM



717.4
million gallons of water saved equal to saving **15,248 TREES**



SOLAR ENERGY ACHIEVEMENTS



SOLAR PRODUCED **1,005,063 kWh** equivalent to sequestering carbon in **91.3 acres** of US forests



FLEET MODERNIZATION



FLEET NOW INCLUDES **24 EVs** & **thirty** ChargePoint charging stations



All of these efforts help to minimize our environmental footprint as we plan for and protect our future.



Conservation as a Way of Life

San Jose Water has maintained a long tradition of promoting conservation. To help educate our customers, we offer complimentary water check-ups and educational materials. We also take the conservation on our end seriously through aggressive leak detection programs — helping us minimize water lost to leaks in our water mains as it travels between our tanks, wells, reservoirs and our customers' homes and businesses.



We Are Committed to Our Communities

Supporting local organizations with financial contributions and employee volunteer time are the foundation of the company's ongoing commitment to improving quality of life. We believe there can be no company without community and remain steadfast in our commitment to making a positive impact on the health and wellness in the communities where we live, work, and serve.



Community Outreach

Employee volunteers do everything from preparing and serving meals, to providing critical home repairs to needy communities. Just a few of the local events we participate in annually include:

- Bark in the Park
- City of San Jose Community Garden Program
- Rebuilding Together
- Water Awareness Night with the San Jose Giants
- Cupertino Earth Day
- "Thanksgiving in January" at Martha's Kitchen
- SJSU Scholarship Fund and more

Employees Are Our Greatest Asset

At SJW, our goal is to develop engaging leaders and exceptional teams to successfully lead us into the future. Fostering our employees' careers by providing opportunities to grow and advance is critical to our ability to deliver reliable and safe water. We are proud that many members of our workforce have been with the company for decades — with a few surpassing 50 years. Our employees truly live our values as they serve our local communities.



Supplier Diversity

Our Supplier Diversity Program helps to ensure we incorporate Diverse Business Enterprises (DBEs) into our supply chain. This includes Minority Business Enterprises (MBE), Women-Owned Business Enterprises (WBE), Disabled Veteran Business Enterprises (DVBE) and Lesbian, Gay, Bi-sexual, and Transgendered (LGBT) DBEs. In 2023 alone, our spend with these diverse suppliers totaled over \$54M or nearly 35% of our spend.



\$156M

ADDRESSABLE SPEND



34.9%

TOTAL DIVERSE SPEND PERCENTAGE



4 Years

EXCEEDING CPUC GOALS FOR MBE, WBE AND DVBE

SAN JOSE WATER MAIN OFFICE:

110 West Taylor St.
San Jose, CA 95110-2131

24 HR CUSTOMER SERVICE LINE: (408) 279-7900

EMAIL: customer.service@sjwater.com

CLICK: sjwater.com

CONNECT WITH US:



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sjwater



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San Jose Water



SAN JOSE WATER

OUR VALUES: INTEGRITY | RESPECT | SERVICE | COMPASSION | TRUST | TEAMWORK | TRANSPARENCY