

SJW Happenings

SJW Welcomes New President!

Tanya Moniz-Witten
Joins San Jose Water
as President



We're happy to announce Tanya Moniz-Witten as SJW's new President. We're looking forward to her leadership and admire her passion for delivering high-quality water and exceptional service to our community. Tanya is an exceptionally talented servant leader with over 20 years of utility experience in large, complex organizations. She has extensive operating experience leading high performing teams in California and Massachusetts, with a strong commitment to employee safety and engagement. Additionally, she grew up here in the Bay Area and shares our ethic of community service and delivering world class service to our customers. Welcome, Tanya!

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Employee Spotlight: Wanda Folk

Get to know our Senior Water Services Representative in the Water Services Engineering Department, Wanda Folk. The Water Services Engineering Department is the first point of contact for developers & homeowners who need new water service connections for their projects. Wanda's favorite part of her job is learning the steps involved in acquiring a property, developing customized plans, and guiding all the business and engineering processes necessary to bring a customer's project to life. Wanda also thinks a great perk of her job is being among the first to know where the newest restaurants, shopping centers, and other developments are going to be around town. Check out our Employee Spotlight blog post!

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Fix A Leak Week (March 18-24, 2024)

Household leaks waste nearly 1 trillion gallons of water annually nationwide, so each year we hunt down the drips during Fix a Leak Week. The average household's leaks can account for nearly 10,000 gallons of water wasted every year. Ten percent of homes have leaks that waste 90 gallons or more per day, according to the U.S. Environmental Protection Agency. Common types of leaks found in the home are worn toilet flappers, dripping faucets, and other leaking valves. These types of leaks are often easy to fix, requiring only a few tools and hardware that can pay for themselves in water savings. Fixing easily corrected household water leaks can save homeowners about 10 percent on their water bills.

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Military Family Relief Program

SJW is proud to support members of the armed forces. If you or your spouse are called to full-time active military service by the President of the United States or the Governor of California during a time of declared national or state emergency or war, you may apply for a 180-day-period shut-off protection for your water service.

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Inspiring Change through Supplier Diversity in the Water Industry

SJW's Director of Supplier Diversity, Tim McLaughlin, spoke with the Western Regional Minority Supplier Development Council for the SF Business Times on the importance of supplier diversity. This strategy includes a commitment to being a leader in Environmental, Social and Governance (ESG) areas and includes enhancing environmental and social justice, building resilience, fostering environmental stewardship and supporting supplier responsibility. A critical component of this is our commitment to supplier diversity.

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SJW Installs Solar at Bascom Facility

SJW recently installed solar panels and charging stations at our Bascom offices. Thus far in 2024, SJW solar panels have produced 137.6 MWh — equivalent to about \$34,300 in savings, or the carbon sequestered by 12.5 acres of U.S. forests in one year.



Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

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