

LETTER FROM PRESIDENT ANDY GERE

SJW President Andy Gere addresses the drought being declared over in Santa Clara County. Read his letter to SJW customers on how to think about conservation moving forward at: sjwater.com/letter-sjw-president-andy-gere.

To see a digital version of this bill insert, visit sjwater.com/bill-insert

Para consultar la versión digital de este inserto de factura, visite sjwater.com/avisodefactura

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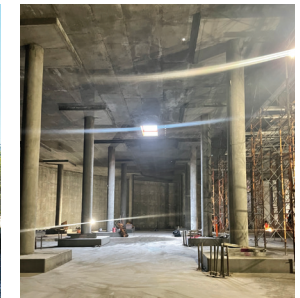
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INFRASTRUCTURE UPDATE: COLUMBINE TANKS

The two 5.1 million gallon water tanks are replacing a 19.6 million gallon earth embankment reservoir built in 1963, which was nearing the end of its useful life. The first tank went into service in May of 2022. The second one went into service in June of 2023. The new tanks will hold less water (the population has used less water over the last 30 years, despite 29% population growth). Smaller tanks allow for the average age of water to be lower, helping improve water quality and taste. In addition, having two tanks allows for taking one tank down during low usage periods for cleaning and repairs.

CONSTRUCTION UPDATE: REDWOOD ESTATES

Beginning in early June, West Valley Construction began installing a new water main and services on various streets in the Redwood Estates community in Los Gatos, and will continue to do so over the coming months.

This work, on behalf of SJW, is part of the \$100 million we invest in infrastructure improvements and upgrades each year, fulfilling our commitment to ensuring reliable and sustainable water service to our customers for generations to come.

If any residents in the affected area have questions about construction activities, we urge them to contact Customer Service.

SJW HAPPENINGS:

SIGN UP FOR OUR CUSTOMER NEWSLETTER

Get the latest SJW news directly to your Inbox.

Head here to sign up for updates: sjwater.com/e-news





EMPLOYEE SPOTLIGHT: ANH TRAN

Anyone who's had the good fortune of paying a visit to SJW's Meter Shop is likely acquainted with its friendly, dedicated and multi-talented Superintendent, Anh Tran.

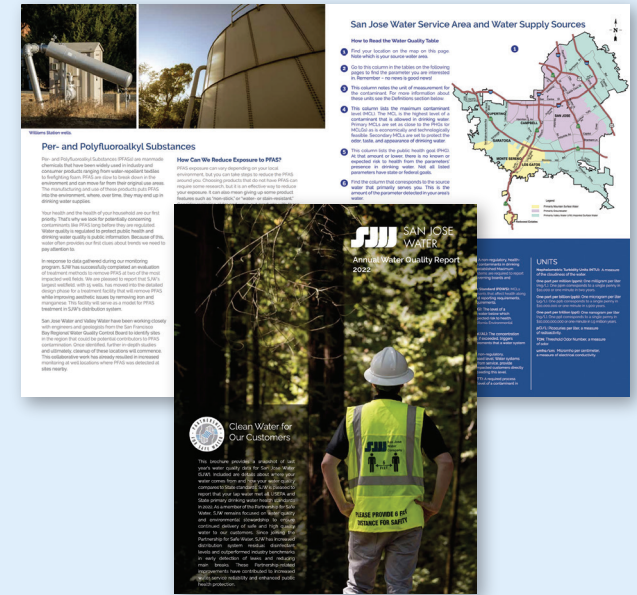
A veteran of SJW for over 23 years, Anh started as a specialist in the IT department and eventually took charge of the Meter Shop and Meter Reading department in a role created specifically for her unique background and skillset. With degrees in Marketing and Management Information Systems from SJSU, and an MBA from University of Phoenix, Anh has been instrumental in getting Meter Reading procedures and systems automated and up to speed. She attends multiple conferences each year to stay on top of all the latest advances in metering technology, preparing the department for its ongoing transition to Advanced Metering Infrastructure (AMI).

Outside of work, Anh has many passions including traveling, coffee sampling, gardening, interior design, and playing the mandolin and violin. One of her favorite ways to unwind is playing the mandolin in her (drought-friendly!) garden complete with koi pond in the evenings.

Thanks for being such a valuable team leader for us, Anh!

WATER QUALITY REPORT FOR 2022 NOW AVAILABLE

For a snapshot of last year's water quality data for SJW, check out the latest annual **Consumer Confidence Report (CCR)** at sjwater.com/CCR. Included are details about where your water comes from and how your water quality compares to State standards. SJW is pleased to report that your tap water met all USEPA and State primary drinking water health standards in 2022.



CALIFORNIA LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)

The federally-funded LIHWAP provides financial assistance up to \$15k to income-eligible Californians to help manage their residential water bill costs. SJW is coordinating with **Sacred Heart Community Services** to make sure customers are aware of this important program. To learn more, call **(408) 916-5014**, visit sacredheartcs.org/utility-assistance or email: waterassistance@sacredheartcs.org



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