

Schedule CAP

CUSTOMER ASSISTANCE PROGRAM (CAP)

APPLICABILITY

Applicable to residential water service for domestic use furnished to residential low-income households where the customer meets all the Special Conditions of this rate schedule.

TERRITORY

Portions of Cupertino, San Jose, and Santa Clara, and in Campbell, Los Gatos, Monte Sereno, and Saratoga and in contiguous territory in the County of Santa Clara.

RATES

A discount of 15% of the total water charges is deducted from the bill of customers qualifying for and enrolling in the CAP program.

SPECIAL CONDITIONS

1. A residential low-income household is a household in which the total gross annual income from all sources is no more than shown in the table below, based on the number of persons in the household. Total gross income shall include income from all sources, both taxable and non-taxable.

CAP Income Qualification Guidelines (2023-24) (T)

Household Size	Total Gross Annual Income	
1-2	\$39,440	(I)
3	\$49,720	
4	\$60,000	
5	\$70,280	
6	\$80,560	
7	\$90,840	
8	\$101,120	
Each Additional	\$10,280	(I)

2. Enrollment in PG&E's rate assistance CARE program, or an application and eligibility declaration submitted on a form authorized by the California Public Utilities Commission is required for each request for service under this Schedule. Renewal of a customer's eligibility declaration will be required every two years or whenever requested by the utility.

(Continued)

(To be inserted by utility)

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Schedule WRAP

WATER RATE ASSISTANCE PROGRAM (WRAP)  
(Continued)

3. Eligible customers shall be billed pursuant to this schedule commencing with the next regularly scheduled billing period following approval of the customer's application by the utility.
4. Information provided by the applicant is subject to verification by the utility. Upon the utility's request, refusal and/or failure of a customer to provide documentation of eligibility acceptable to the utility shall result in the customer's removal from this schedule.
5. It is the customer's responsibility to notify the utility within 30 days if there is a change in eligibility status.
6. Customers may be re-billed for periods of ineligibility under the applicable rate schedule.
7. Since sub-metered tenants living in mobile home parks are not customers of San Jose Water Company, any discount will be applied to the master meter on record. It is then the responsibility of the master metered account holder to distribute the discount to the appropriate tenant.
8. All bills are subject to the reimbursement fee set forth on Schedule No. UF.
9. In accordance with D.20-02-050, the one-time proration refund surcredit will be increased to \$25.00 for customers participating in WRAP. (N)  
(N)

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