

CAP

CUSTOMER ASSISTANCE PROGRAM



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SJW's Customer Assistance Program (CAP), provides a **15% discount** on the total water bill for income-eligible customers. To qualify, you'll need to meet the following requirements:

- The San Jose Water bill must be in your name or you must be a submetered tenant in a mobile home park.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move.

Head here for more info and to apply:
sjwater.com/CAP



SJW HAPPENINGS: SIGN UP FOR OUR NEW CUSTOMER NEWSLETTER

Get the latest San Jose Water news directly to your Inbox.

Head here to sign up for updates:
sjwater.com/E-news

To see a digital version of this bill insert, visit
sjwater.com/bill-insert

Para consultar la versión digital de este inserto de factura, visite sjwater.com/avisodefactura

Để xem phiên bản điện tử của tờ rơi hóa đơn này, hãy truy cập sjwater.com/toroihoaddon

若要查看本账单插页的电子版本，请访问
sjwater.com/账单插页

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San Jose Water

CONTACT US:

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🌐 sjwater.com

✉ customer.service@sjwater.com

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 SAN JOSE WATER



YOUR RATES AT WORK

Building for the future means investing **today** to make sure there's safe and reliable water for the next generation. SJW is replacing our original 20-million gallon steel water storage tank in the east San Jose foothills with two 5-million gallon pre-stressed concrete water storage tanks. Unlike the typical walls or concrete tanks containing static steel rebar for strength, the pre-stressed tanks are constructed to place the steel components in tension and the concrete in compression. This method provides better seismic resistance and tends to extend the life and reliability of the tanks.

Pay your water bill.
In person. With cash.

It's easy!

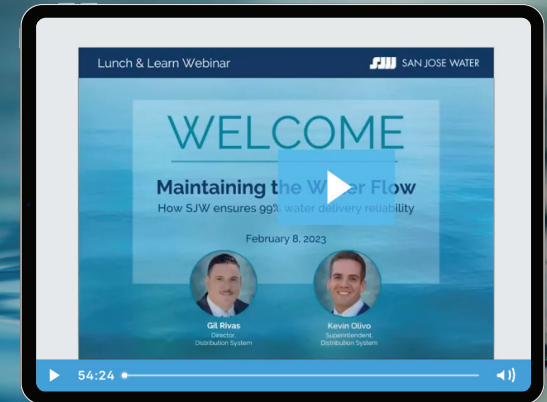


PAY YOUR BILL BY CASH

CheckFreePay® is a convenient way to pay your water bill in-person with cash. It is the largest processor of walk-in bill payments in the United States with more than 20 locations in our community. All you need is your account number. Learn more: sjwater.com/CheckFree

SJW WEBINAR SERIES

Want to learn more about where your water comes from and how we keep it flowing? Head to our website page to see a recording of our recent **Distribution System** webinar. We have webinars on all kinds of topics. Recordings and presentations are available online, so if you miss one, no worries! Head to: sjwater.com/webinars



PAY YOUR BILL ONLINE

Use your credit or debit card to make bill payments online anytime. Our **Billing and Payment** page has a quick link to our **Pay by Credit Card** feature. For more, visit: sjwater.com/customer-care/billing-payment



Our Customer Service office remains closed to walk-in visits. However, we have a convenient drop box located outside of our 110 W. Taylor office in San Jose. Checks only, no cash please.

