

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



March 23, 2023

John Tang  
Vice President of Regulatory Affairs  
San Jose Water Company  
110 West Taylor Street  
San Jose, CA 95110-2131

Dear Mr. Tang,

The Water Division of the California Public Utilities Commission has approved San Jose Water Company's Advice Letter No. 589, filed on January 23, 2023, regarding adding Customer Assistance Program Balancing Account to Preliminary Statements as recommended by Utilities Audit Branch of CPUC.

Enclosed are copies of the following revised tariff sheets, effective January 23, 2023, for the utility's files:

<b>P.U.C. Sheet</b>	
<b>No.</b>	<b>Title of Sheet</b>
2236-W	Preliminary Statement BB. Customer Assistance Program Balancing Account
2237-W	Table of Contents

Please contact Eustace Ednacot at [ERE@cpuc.ca.gov](mailto:ERE@cpuc.ca.gov) or 415-703-1492, if you have any questions.

Thank you.

Enclosures

**PRELIMINARY STATEMENT**  
**(Continued)**

**BB. Customer Assistance Program Balancing Account**

**(N)**

1. Purpose

The purpose of the balancing account is to track the Customer Assistance Program (CAP formerly called WRAP) expenses against revenue collected through CAP surcharge.

2. Applicability

The Customer Assistance Program Balancing Account is applicable to all customers served.

3. Definitions

- a. Customer Assistance Program Surcharge Revenue - revenue collected from non-CAP customers to fund CAP program.
- b. Recorded CAP Expenses – CAP discount provided to CAP customers and administrative expenses to run the CAP program (if any).

4. Accounting Procedure

- a. The following entries will be recorded monthly in the Customer Assistance Program Balancing Account:
  - 1. Recorded CAP Surcharge Revenue
  - 2. Recorded CAP Expenses – CAP discount provided to the CAP customers and administrative expenses to run the CAP program (if any)
  - 3. Total net CAP Balancing Account = (1) minus (2).
  - 4. A positive (+) balance in the balancing account reflects a utility over-collection to be refunded, while a negative balance reflects a utility under collection to be recovered in rates.
- b. The Company will record the accumulated CAP balance monthly, by adding its entry in Section a.3 above to the prior accumulated monthly balance.
- c. Interest shall accrue on a monthly basis by applying a rate equal to one-twelfth of the 90-Day Non-financial Commercial Paper Interest Rate, as reported in the Federal Reserve Statistical release, to the average of the beginning of month and the end of month balances.

5. Disposition

If the accumulated balance for the Customer Assistance Program (CAP) Balancing Account exceeds 2% of the total authorized revenue requirement for the prior calendar year, SJWC will file an advice letter to amortize the balance. If the cumulative 2% threshold is not met, the balance in the account will be amortized in SJWC's next General rate Case. The recovery of under-collections will be through a volumetric surcharge and over-collections will be refunded through a flat sur-credit.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice No. 589

JOHN TANG

Date Filed 01/23/2023

Vice President,

Effective 01/23/2023

Dec. No. \_\_\_\_\_

Regulatory Affairs

Resolution No. \_\_\_\_\_

TITLE

TABLE OF CONTENTS

The following listed tariff sheets contain all effective rates, rules and regulations affecting the rates and service of the Utility, together with information relating thereto:

Subject Matter of Sheet	C.P.U.C. Sheet No.	
Title	1495-W	
Table of Contents	2237-W, 2161-W and 2174-W	(C)
Preliminary Statement	919-W, 1303-W, 2032-W, 2212-W, 2213-W, 2035-W, 2058-W, 2037-W 2214-W, 2040-W, 2041-W, 2215-W, 2087-W, 2125-W, 2155-W 2216-W, 2217-W, 2236-W	(C)
Service Area Map Locator	1266-W	
Service Area Map Locator, Index	2101-W	
Map of Areas with Special Pressure and FireFlow Conditions	2116-W	
Index to Map of Areas With Special Pressure and FireFlow Conditions	1079-W, 2117-W 1082-W, 1087-W and 1404-W	
Rate Schedules:		
Schedule No. 1, General Metered Service	2225-W, 2176-W and 2219-W	
Schedule No. 1B, General Metered Service With Automatic Fire Sprinkler System	2226-W, 1741-W, 2183-W, 2201-W, 2220-W 2227-W, 1952-W, 1884-W and 2184-W, 2221W	
Schedule No. 1C, General Metered Service Mountain District	2228-W and 2187-W	
Schedule No. 4, Private Fire Service	1118-W and 1094-W	
Schedule No. 9C, Construction and Other Temporary Metered Service	152-W 2131-W, 2132-W, 2133-W	
Schedule No. 10R, Service to Employees	2134-W, 2149-W, 2136-W, 2137-W	
Schedule No. 14.1 Water Shortage Contingency Plan with Staged Mandatory Reductions and Drought Surcharges	2138-W, 2139-W, 2146-W 2229-W, 2203, 2222-W, 2230-W, 2223-W	
Schedule No. RW, Raw Water Metered Service	2234W	
Schedule No. RCW, Recycled Water Metered Service		
Schedule No. UF, Surcharge to Fund Public Utilities Commission, Reimbursement Fee		
Schedule No. WRAP, Water Rate Assistance Program	2170-W and 2056-W	
List of Contracts and Deviations	2092-W and 2103-W	
Rules:		
No. 1 - Definitions	2064-W and 2065-W	
No. 2 - Description of Service	525-W	
No. 3 - Application for Service	2143-W, 2144-W	
No. 4 - Contracts	352-W	
No. 5 - Special Information Required on Forms	2066-W, 2067-W and 2068-W-W	
No. 6 - Establishment and Re-establishment of Credit	354-W	
No. 7 - Deposits	355-W and 356-W	
No. 8 - Notices	2069-W, 2070-W and 2017-W	
No. 9 - Rendering and Payment of Bills	2188-W, 2189-W and 2190-W	

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice No. 589

JOHN TANG

Date Filed 01/23/2023

Dec. No. GO 96-B per UAB Report

Vice President,  
Regulatory Affairs

Effective 01/23/2023

Resolution No. \_\_\_\_\_