PUBLIC NOTICE

Para más información en cómo este cambio impactará su factura, llame al (408) 279-7900.

NOTICE OF ADVICE LETTER FILING
San Jose Water Company’s
Advice Letter 563

Why am I receiving this notice?
On June 18, 2021, San Jose Water Company (SJWC) filed Advice Letter 563 (AL 563) with the California Public Utilities Commission (CPUC). In the advice letter, SJWC is requesting to update and activate Rule 14.1 in response to the declared Water Shortage Emergency by Valley Water. This will have no impact on your bill.

Why is SJWC requesting to update and activate Rule 14.1?
SJWC is updating Rule 14.1 to align with its recently updated 2020 Urban Water Management Plan. Due to current drought conditions, on June 9, 2021, Valley Water adopted Resolution 21-68 calling for mandatory water use reductions of 15% compared to 2019 water use. Along with the update, SJWC is activating Stage 3 of Rule 14.1 to achieve the 15% conservation goal.

How could this affect my water bill?
This advice letter filing will have no impact on your water bill.

Stage 3 of Rule 14.1:
STAGE 3 (SEVERE WATER REDUCTION): Stage 3 (Severe Water Reduction) occurs when Stage 2 limitations are deemed insufficient to achieve identified water usage goals established by Authorized government entities. The following restriction will be enacted:

1. Limits on Watering Days: Watering or irrigation of lawns, landscape or other vegetated areas with potable water is limited to two days per week. Irrigation will be allowed Mondays and Thursdays for odd numbered and numberless addresses; irrigation will be allowed on Tuesdays and Fridays for even numbered addresses.

2. Limits on Filling Decorative Fountains or Ornamental Lakes or Ponds: prohibition of the use of potable water for filling or re-filling decorative fountains, ornamental lakes or ponds more than one foot, except when fountains or ponds/lakes are drained for repairs, and except to the extent needed to sustain aquatic life in ponds/lakes, provided that such animals are of significant value and have been actively managed within the water featured prior to declaration of a supply shortage level under this Rule.

3. Limits on Washing Vehicles: Washing of vehicles, except at a commercial car washing that utilizes recycled water or re-circulating water system to capture or reuse water.

4. Used of potable water for washing buildings, structures, sidewalks, walkways, driveways, patios, tennis courts, or other hard surfaces, non-porous areas, except to protect the health and safety of the public.
5. Use of potable water for construction purposes, including washing streets, backfill, and dust control, if other actions to accomplish the same purposes without water are feasible and/or permitted, or if recycle water is reasonably available as determined by a government agency.

6. Other restrictions on use of potable water as prescribed by the Commission, SJWC, or another governing body or agency.

How does the rest of this process work?
This advice letter is pending before the CPUC. An effective date will be determined by the CPUC upon approval.

Where can I get more information?
Contact SJWC
Phone: 408-279-7900
Email: customer.service@sjwater.com
Mail: 110 W. Taylor Street, San Jose, CA 95110
A copy of the filing is available at https://www.sjwater.com/filings-cpuc.

Contact CPUC
If you have questions about CPUC processes, you may contact the CPUC’s Public Advisor’s Office at:
Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074
Email: Public.Advisor@cpuc.ca.gov
Mail: CPUC Public Advisor’s Office
505 Van Ness Avenue
San Francisco, CA 94102

Please reference SJWC Advice Letter 563 in any communications you have with the CPUC regarding this matter.