



## Conservation is a California Way of Life



Customer Name (Last/First): \_\_\_\_\_

Account Number: \_\_\_\_\_ Date: \_\_\_\_\_

Service Address (Number/Street/Unit #): \_\_\_\_\_

(City/State/Zip): \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone number: \_\_\_\_\_  Cell  Work  Home

### Customer appeals will be considered for one of the following reasons

- I would like my allocations increased due to an increase in the number of household members.  
Total number of household members: \_\_\_\_\_
- My property is not a residential property.
- I have a health issue that requires extensive use of water.  
(Please provide documentation from your medical provider.)
- This is not a dedicated landscape account.
- Other: \_\_\_\_\_

### Additional Important Appeals Information

If approved, any change will be reflected on your next billing statement. San Jose Water appreciates all of your efforts to conserve water so that an adequate, reliable water source can be available for the future. Additional information is available on our website at [sjwater.com/drought](http://sjwater.com/drought). If you have any questions, you may contact one of our friendly **Customer Service Advocates** at **408-279-7900**, Monday-Friday 8:00 AM to 5:30 PM.

Send the completed Allocation Appeal Form to **San Jose Water, 110 W. Taylor Street, San Jose, CA 95110**.