June 18, 2021

California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA  94102

Advice Letter No. 563

San Jose Water Company (U-168-W) (SJWC) hereby transmits for filing the following changes in tariff schedules applicable to its service area and which are attached hereto:

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With this advice letter, SJWC requests authorization to update and activate its Rule 14.1 in response to the declared Water Shortage Emergency by Valley Water.

These tariffs are submitted pursuant to General Orders (GO) No. 96-B Water Industry Rules 7.3.2. This advice letter is designated as a Tier II Advice Letter.

The present rates for SJWC became effective January 1, 2021, by Advice Letter No. (AL) 556.

Background
SJWC originally updated and activated Schedule No. 14.1, including Drought Allocations and Excess Usage Surcharges, through AL 473, filed May 11, 2015, and its supplement, AL-473A. This was in response to the drought conditions and the local government actions taken in response to the drought during that time.
On July 11, 2016, SJWC filed AL 492 to modify Schedule No. 14.1 and set Drought Allocations at 20% of 2013 water usage. AL 492 was filed in response to the reduction in conservation requirements by the Santa Clara Valley Water District (Valley Water).

Through AL 505, filed January 27, 2017, SJWC notified the Commission that it was suspending its allocation program and all drought surcharges provided for in Schedule 14.1: Water Shortage Contingency Plan with Staged Mandatory Reductions and Drought Surcharges.

Due to current drought conditions, Valley Water has again issued mandatory water conservation use reductions. On June 9, 2021, Valley Water adopted a resolution calling for mandatory water use reductions of 15% compared to 2019 water use. Valley Water’s resolution is attached hereto as Attachment A.

Request
SJWC is filing Advice Letter 563 to update its Rule No. 14.1, Water Shortage Contingency Plan, to align with its recently updated 2020 Urban Water Management Plan. In addition, this filing seeks to activate Stage 3 of its Water Shortage Contingency Plan to comply with Valley Water’s mandatory conservation resolution. Proposed tariff sheets with the requested updates are attached hereto.

Effective Date
SJWC requests that the updated tariff sheets become effective June 9, 2021, the effective date of Valley Water’s resolution.

Protests and Responses
Anyone may respond to or protest this advice letter. A response does not oppose the filing but presents information that may prove useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds may include the following:

1) The utility did not properly serve or give notice of the advice letter;
2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3) The analysis, calculations, or data in the advice letter contain material error or omissions;
4) The relief requested in the advice letter is pending before the Commission in a formal proceeding;
5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission).

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue
San Francisco, CA 94102
water_division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy of the protest by mail to us, addressed to:

Regulatory Affairs
San Jose Water Company
110 West Taylor Street
San Jose, CA 95110
Fax 408.279.7934
regulatoryaffairs@sjwater.com.

The advice letter process does not provide for any responses, protests or comments, except for the utility’s reply, after the 20-day comment period. Public notice is not required.

In compliance with Paragraph 4.3 of General Order 96-B, a copy of this advice letter has been emailed to all interested and affected parties as detailed in Attachment B. Due to the pandemic, no hardcopies of this filing is being mailed.

SJWC has Advice Letters 557, 561, and 562 pending before the Commission.
This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Very truly yours,

JOHN TANG  
Vice President of Regulatory Affairs  
Enclosures
BOARD OF DIRECTORS
SANTA CLARA VALLEY WATER DISTRICT

RESOLUTION NO. 21-68

RESCINDING RESOLUTION 17-43, DECLARING A WATER SHORTAGE EMERGENCY CONDITION CALLING FOR WATER USE RESTRICTIONS, AND URGING THE COUNTY OF SANTA CLARA TO PROCLAIM A LOCAL EMERGENCY

WHEREAS, a public hearing was held on June 9, 2021, on the matter of whether the Santa Clara Valley Water District (Valley Water) Board of Directors should declare that a water shortage emergency condition exists within Santa Clara County (County); and

WHEREAS, notice of said hearing was published on June 2, 2021, in the San Jose Mercury News, a newspaper of general circulation printed and published within the County; and

WHEREAS, at said hearing, all persons present were given an opportunity to be heard by the Board; and

WHEREAS, the Board heard and considered public testimony, staff's presentation, and other evidence presented at said hearing; and

WHEREAS, the County is in its second consecutive year of drought, and the County is now in an extreme drought condition according to the United States Drought Monitor; and

WHEREAS, pursuant to Water Code Section 350 a "governing body of a distributor of a public water supply, whether publicly or privately owned and including a mutual water company, shall declare a water shortage emergency condition to prevail within the area served by such distributor whenever it finds and determines that the ordinary demands and requirements of water consumers cannot be satisfied without depleting the water supply of the distributor to the extent that there would be insufficient water for human consumption, sanitation, and fire protection"; and

WHEREAS, the Board seeks to conserve the limited water supply of Valley Water for the greatest public benefit with particular regard to public health, fire protection, and domestic use without threatening local land subsidence, by ensuring the conservation of water, by avoiding the waste of water, and to the extent necessary and by reason of the existing water shortage emergency condition, by reducing water use in the County in a manner that is fair and equitable; and

WHEREAS, on March 22, 2021, the California State Water Resources Control Board mailed early warning notices to water rights holders in California, including Valley Water, urging them to plan for potential shortages by reducing water use and adopting practical conservation measures; and

WHEREAS, local watershed runoff was substantially limited in the 2020 and 2021 water years due to extreme dry conditions and Valley Water's current local surface water storage as of June 1 is at 26 percent of the 20-year average; and

WHEREAS, Anderson Reservoir is Valley Water's largest surface water reservoir and holds up to 89,278 acre-feet of water—more than all of Valley Water's other nine surface water reservoirs combined; and
WHEREAS, on February 20, 2020, the Federal Energy Regulatory Commission, for public health and safety reasons, ordered Valley Water to drain Anderson Reservoir to deadpool beginning no later than October 1, 2020; and

WHEREAS, Anderson Reservoir has been drained to deadpool and will not be available as a surface water storage facility for the duration of the Anderson Dam Seismic Retrofit Project, which is expected to last 10 years; and

WHEREAS, the availability of Coyote Reservoir, Valley Water's second largest reservoir, is also limited because of California Department of Water Resources Division of Safety of Dams storage limits; and

WHEREAS, due to the unavailability of Anderson Reservoir and limited availability of Coyote Reservoir due to regulatory restrictions, Valley Water's ability to store water locally for groundwater recharge and water treatment plant supplies, and as a buffer to mitigate against current and future water shortages, is significantly limited; and

WHEREAS, the snowpack in the northern Sierra Nevada Mountains was 5 percent of normal and the statewide snow water equivalent was zero percent of normal as of June 1, 2021; and the 2021 State Water Project allocation is 5 percent, and the 2021 South-of-Delta Central Valley Project allocation is currently 25 percent for Municipal & Industrial water and zero percent for Agricultural water; and

WHEREAS, there is significant uncertainty as to local and statewide water supply conditions, and imported supplies may continue to be negatively impacted; and

WHEREAS, Santa Clara County relies heavily on unpredictable imported water to supplement local water to supply its drinking water treatment plants, to replenish the local groundwater basins, and to prevent adverse community impacts such as the return of historic overdraft and land subsidence in northern Santa Clara County; and

WHEREAS, through careful groundwater management, Santa Clara County groundwater storage at the start of 2021 was well within the "Normal" stage (Stage 1) of Valley Water's Water Shortage Contingency Plan, but without additional water use reduction this storage is expected to drop significantly by as much as 80,000 acre-feet by the end of 2021 due to limited recharge and increased pumping as a result of drought conditions, reduced imported water allocations, and the loss of Anderson Reservoir as a surface water storage facility; and

WHEREAS, if drought conditions continue into 2022 and imported water supplies continue to be severely limited, the worst case scenario projects groundwater to drop to the "Emergency" stage (Stage 5) of the Water Shortage Contingency Plan without additional water use reduction, which would greatly increase the risk of resumed land subsidence in northern Santa Clara County, risk wells going dry in residential areas of the County where groundwater is the sole source of drinking water, and risk that the ordinary demands and requirements of water consumers will not be satisfied without depleting the water supply to the extent that there would be insufficient water for human consumption, sanitation, and fire protection; and

WHEREAS, due to historic groundwater overdraft, the greater San José metropolitan area and heart of Silicon Valley had up to 14 feet of permanent subsidence, which resulted in seawater
Rescinding Resolution 17-43, Declaring a Water Shortage Emergency Condition Calling for Water Use Restrictions, and Urging the County of Santa Clara to Proclaim a Local Emergency
Resolution No. 21-68

intrusion, increased flood risk, and widespread damage to infrastructure, conservatively estimated to cost over $947 million in 2021 dollars; and

WHEREAS, over 3,000 domestic wells users in southern Santa Clara County depend on groundwater for potable water supplies and these wells are often more vulnerable than public water supply wells, which are typically deeper; and

WHEREAS, Valley Water must maintain sufficient groundwater storage to guard against land subsidence, meet local water demands, cope with supply interruptions from natural disasters and ensure sufficient water for fire protection; and

WHEREAS, it is Valley Water’s policy and is in the interest of Valley Water and the community to reduce the severity and occurrences of drought or dry weather induced water shortages by encouraging water use reduction measures so that available water supplies can meet at least 80 percent of average annual demand in drought years; and

WHEREAS, Santa Clara County and the region are subject to reoccurring droughts of varying severity, such as those prompting Valley Water to call for water use reductions in 1977, 1987 to 1992, 2007 to 2010; and

WHEREAS, Santa Clara County and California experienced a historic, multiyear drought from 2012 to 2016, prompting Valley Water to call for mandatory water use reductions between 20 to 30 percent since 2014; and

WHEREAS, on June 13, 2017, by Resolution 17-43, Valley Water continued its call for a voluntary 20 percent water use reduction (as compared to 2013 water use), and called for efforts to make water conservation a way of life; and

WHEREAS, on April 27, 2021, the Board voted to call for a voluntary 25 percent water use reduction (as compared to 2013 water use); and

WHEREAS, continuing the progress and momentum of community water use reductions and water wise efforts to make water conservation a way of life will improve long-term water supply reliability; and

WHEREAS, increasing long-term water conservation efforts and improving water use efficiency; strengthening local and regional drought planning; and increasing water supply and land use planning coordination are critical to Santa Clara County’s resilience to drought, which may be intensified in the future with climate change; and

WHEREAS, Valley Water continues to work closely with its retail water agencies, untreated surface water customers, well owners, farmers, regulatory agencies, state and federal project operators, other water districts, and local municipalities and land use agencies to develop common sense approaches with the goal of achieving drought resiliency.
NOW, THEREFORE BE IT RESOLVED that the Board of Directors of the Santa Clara Valley Water District hereby:

1. Rescinds Board Resolution 17-43; and

2. Declares pursuant to California Water Code Section 350 that a water shortage emergency condition now prevails within the County and a continued supply of water cannot be assured for human consumption, sanitation, and fire protection without threatening local land subsidence, and that such water shortage emergency condition shall continue until the Valley Water's Board adopts a finding determining otherwise; and

3. Establishes a water reduction program pursuant to Article C(4)(c) of Valley Water's treated water contracts by calling for water retailers to achieve a water use reduction equal to 33 percent of 2013 water use (15 percent of 2019 water use), which will result in a 23 percent reduction of Valley Water treated water scheduled deliveries to water retailers while such water reduction program is in effect; and

4. Commits to aggressively promote its conservation programs and information for the public, residents, businesses, agricultural and untreated water customers, and retailers to support all sectors in reducing water use; and

5. Urges Santa Clara County farmers and untreated water customers to consider the water shortage emergency condition in planting and irrigation practices; and

6. Calls for the public to restrict outdoor watering of ornamental landscapes or lawns with potable water to a maximum of three days a week; and

7. Urges local enforcement of other water waste restrictions currently in effect by local agencies and retailers, or as may be amended; and

8. Requests that the Santa Clara County Board of Supervisors proclaim a local emergency now exists throughout the County due to drought conditions; and

9. Supports local adoption and enforcement of additional water waste restrictions by cities, retailers, and the County as needed to achieve the water use reduction target of 15 percent of 2019 water use (33 percent of 2013 water use); these may include prohibitions against the following:

   • Use of potable water for more than minimal landscaping, as defined in the landscaping regulated of the jurisdiction or as described in Article 10.8 of the California Government Code in connection with new construction;

   • Excessive use of water: when a utility has notified the customer in writing to repair a broken or defective plumbing, sprinkler, watering or irrigation system and the customer has failed to affect such repairs within five business days, the utility may install a flow restriction device;

   • Use of potable water that results in flooding or runoff in gutters or streets;
• Individual private washing of cars with a hose except with the use of a positive action shut-off nozzle. Use of potable water for washing commercial aircraft, cars, buses, boats, trailers, or other commercial vehicles at any time, except at commercial or fleet vehicle or boat washing facilities operated at a fixed location where equipment using water is properly maintained to avoid wasteful use;

• Use of potable water for washing buildings, structures, driveways, patios, parking lots, tennis courts, or other hard-surfaced areas, except in the cases where health and safety are at risk;

• Use of potable water to irrigate turf, lawns, gardens, or ornamental landscaping by means other than drip irrigation, or hand watering without quick acting positive action shut-off nozzles, on a specific schedule, for example: 1) before 9:00 a.m. and after 5:00 p.m.; 2) every other day; or 3) selected days of the week;

• Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes (if street sweeping is not feasible), or to protect the health and safety of the public;

• Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used;

• Use of potable water for construction purposes unless no other source of water or other method can be used;

• Use of potable water for street cleaning;

• Operation of commercial car washes without recycling at least 50 percent of the potable water used per cycle;

• Use of potable water for watering outside plants, lawn, landscape, and turf areas during certain hours if and when specified in CPUC Tariff Schedule No. 14.1 when the schedule is in effect;

• Use of potable water for decorative fountains or the filling or topping off of decorative lakes or ponds. Exceptions are made for those decorative fountains, lakes, or ponds which utilize recycled water;

• Use of potable water for the filling or refilling of swimming pools;

• Service of water by any restaurant except upon the request of a patron; and

• Use of potable water to flush hydrants, except where required for public health or safety.

10. Recommends cities, retailers, and the County consider adopting water waste restrictions that are permanent.
Rescinding Resolution 17-43, Declaring a Water Shortage Emergency Condition Calling for Water Use Restrictions, and Urging the County of Santa Clara to Proclaim a Local Emergency Resolution No. 21-68

PASSED AND ADOPTED by the Board of Directors of the Santa Clara Valley Water District by the following vote on June 9, 2021:

AYES: Directors R. Santos, N. Hsueh, T. Estremera, B. Keegan, G. Kremen, L. LeZotte, J. Varela

NOES: Directors None

ABSENT: Directors None

ABSTAIN: Directors None

SANTA CLARA VALLEY WATER DISTRICT

[Signature]

TONY ESTREMER
Chair, Board of Directors

ATTEST: MICHELE L. KING, CMC

[Signature]

Clerk, Board of Directors
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Brush & Old Well Mutual Water Company BOWMWC@brushroad.com
Cal Water cwsrates@calwater.com
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### RULE NO. 14.1
**WATER SHORTAGE CONTINGENCY PLAN**

#### A. GENERAL INFORMATION (Continued)

5. All monies collected by the utility through surcharges or fees shall be booked to the WRAM or a similar memorandum account to offset recovery of lost revenues.

6. All expenses incurred by the utility to implement Rule 14.1 and Schedule 14.1 that have not been considered in a General Rate Case or other proceeding shall be recoverable by the utility if determined to be reasonable by Commission. These additional monies shall be accumulated by the utility in a separate memorandum account, for disposition as directed or authorized from time to time by the Commission.

7. When Schedule 14.1 is in effect and the utility determines that water supplies are again sufficient to meet normal demands, and mandatory restrictions are no longer necessary, the utility shall seek Commission approval via a Tier 1 advice letter to deactivate the particular stage of mandatory reductions or allocations that had been authorized.

8. None of the below restrictions apply to the use of recycled water. These restrictions also shall not apply (except for Stage 4) to commercial nurseries, golf courses, or other water-dependent businesses, unless specifically required by SJWC or a governing jurisdiction.

#### B. CONSERVATION – NONESSENTIAL OR UNAUTHORIZED USES

**STAGE 1 (CONSERVATION AND OUTREACH):** Stage 1 is a call for voluntary conservation. This stage will be called by SJWC when customers are asked to meet conservation targets.

The following non-essential or unauthorized uses of water are declared to be a wasteful of water and are subject to the terms and conditions of Rule No. 11:

1. **Limits on Watering:** Watering or irrigating of outside plants, lawn, landscape, and turf areas with potable water using a landscape irrigation system or a watering device that is not continuously attended is limited to no more than 15 minutes of watering per day per station, with no watering between 10:00 a.m. and 8:00 p.m. This provision does not apply to landscape irrigation zones that exclusively use drip-type irrigation systems. This provision also does not apply to low precipitation sprinkler systems that apply water at or less than 1.0 inch per hour. This provision also does not apply to watering or irrigating by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive action shut-off nozzle or device that causes it to cease dispensing water immediately when not in use, or for the express purpose of adjusting or repairing an irrigation system. However no irrigation can occur regardless of method that results in runoffs.

2. **Use of potable water for watering outside plants lawn, landscape, and turf areas during and up to 48 hours after measurable rainfall.**

(Continued)
RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

B. CONSERVATION - NON-ESSENTIAL OR UNAUTHORIZED WATER USES (Continued)

STAGE 1 (CONSERVATION AND OUTREACH)

3. Obligation to Fix Leaks, Breaks or Malfunctions: Use of water through any broken or defective plumbing fixture, sprinkler, watering or irrigation system on the customer’s premises when the utility has notified the customer in writing to repair the broken or defective plumbing fixture, sprinkler, watering or irrigation system, and the customer has failed to make such repairs within 5 business days after receipt of such notice.

4. Limits on Washing Vehicles: Use of potable water through a hand-held hose for washing cars, buses, boats, trailers, aircraft or other vehicles without a positive shut-off nozzle or device that causes it to cease dispensing water immediately when not in use.

5. Limit on Washing Structures and Paved Surfaces: Use of potable water through a hand-held hose for washing buildings, structures, sidewalks, walkways, driveways, patios, tennis courts, or other hard-surfaces, non-porous areas without a positive shut-off nozzle or devise that Causes it to cease dispensing water immediately when not in use.

6. Operation of commercial car washes that do not recycle the potable water used as required by the California Water Code Sections 10950-10953.

7. The serving of water, other than upon request, in eating and drinking establishments, including but not limited to restaurants, hotels, cafes, bars, or other public places where food or drink are served and/or purchased.

8. Operators hotels and motels are to provide guests with the option of choosing not to have towels and linens laundered daily and/or to require hotels and motels to prominently display a notice of this option in each guest bathroom using clear and easily understood language.

9. No Excessive Water Flow or Runoff: The use of potable water for washing buildings, structures, sidewalks, walkways, driveways, patios, tennis courts, or other hard-surfaced, non-porous areas in a manner that results in excessive run-off onto sidewalks, driveways, gutters or streets, or waste of water.

10. The use of potable water in a fountain or other decorative water device that does not have a fully automatic recirculation system, or the filling or topping off of decorative lakes or ponds, except where the water is part of a recirculating system.

11. Other restrictions on use of potable water as prescribed from time to time by the Commission, SJWC, or another governing body or agency.

(Continued)
RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

B. CONSERVATION - NON-ESSENTIAL OR UNAUTHORIZED WATER USE (Continued)

STAGE 2 (WATER REDUCTION NEEDED): Stage 2 is a call for voluntary conservation. This stage occurs when the Stage 1 limitations are deemed insufficient to achieve identified conservation targets established by SJWC. In addition to the non-essential or unauthorized uses of water listed in Stage 1, the following non-essential or unauthorized uses of water may be declared:

1. Limits on Watering Days: Watering or irrigating of lawns, landscape or other vegetated areas with potable water is limited to no more than three days per week. Irrigation will be allowed Mondays, Thursdays, and Saturdays for odd numbered and numberless addresses; irrigation will be allowed Tuesdays, Fridays and Sundays for even numbered addresses.

2. No Runoff: The use of potable water for washing for washing buildings, structures, sidewalks, walkways, driveways, patios, tennis courts, or other hard-surfaced, non-porous areas in a manner that results in run-off onto sidewalks, driveways, gutters or streets that is not redirected to landscape or vegetated areas.

3. Obligation to Fix Leaks, Breaks, or Malfunctions: Use of water through any broken or defective plumbing fixture, sprinkler, watering or irrigation system on the customer’s premises when the utility has notified the customer in writing to repair the broken or defective plumbing fixture, sprinkler, watering or irrigation system, and the customer has failed to make such repairs within 72 hours after receipt of such notice.

4. Other restrictions on use of potable water as prescribed by the Commission, SJWC, or Another governing body or agency.

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS

STAGE 3 (SEVERED WATER REDUCTION): Stage 3 (Severe Water Reduction) occurs when State 2 limitation are deemed insufficient to achieve identified water usage goals established by Authorized government entities. The following restriction will be enacted:

1. Limits on Watering Days: Watering or irrigation of lawns, landscape or other vegetated areas with potable water is limited to two days per week. Irrigation will be allowed Mondays and Thursdays for odd numbered and numberless addresses; irrigation will be allowed on Tuesdays and Fridays for even numbered addresses.

2. Limits on Filling Decorative Fountains or Ornamental Lakes or Pond: prohibition of the use of potable water for filling or re-filling decorative fountains, ornamental lakes or ponds more than one foot, except when fountains or ponds/lakes are drained for repairs, and except to the extent needed to sustain aquatic life in ponds/lakes, provided that such animals are of significant value and have been actively managed within the water featured prior to declaration of a supply shortage level under this Rule.
RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS
   (continues)

STAGE 3 (SEVERED WATER REDUCTION):

3. Limits on Washing Vehicles: Washing of vehicles, except at a commercial car washing
   that utilizes recycled water or re-circulating water system to capture or reuse water.

4. Use of potable water for washing buildings, structures, sidewalks, walkways, driveways,
   Patios, tennis courts, or other hard-surfaces, non-porous areas, except to protect the health
   and safety of the public.

5. Use of potable water for construction purposes, including washing streets, backfill, and dust
   control, if other actions to accomplish the same purposes without water are feasible and/or
   permitted or if recycled water is reasonably available as determined by a government agency.

6. Other restriction on use of potable water as prescribed by the Commission, SJWC, or another
   Governing body or agency.

STAGE 4 (CRITICAL WATER REDUCTION): Stage 4 (Critical Water Reduction) occurs when
the Stage 3 limitations are deemed insufficient to achieve identified water usage goals
established by authorized government entities. The following restrictions will be enacted:

1. Limits on Water Days: Watering or irrigating of lawns, landscape or other vegetated areas
   with potable water is limited to one day per week. Irrigation will be allowed Mondays for odd
   numbered and numberless addresses; irrigation will be allowed on Tuesdays for even
   numbered addresses.

2. Limits on filling Residential Swimming Pools or Spas: prohibition of the use of potable water
   for filling or re-filling residential swimming pools or spas more than one foot, except when
   pools/spas are drained for repairs.

3. Obligations to Fix Leaks, Breaks, or Malfunctions: Use of water through any broken or
   defective plumbing fixture, sprinkler, watering or irrigation system on the customer’s premise
   when the utility has notified the customer in writing to repair the broken or defective plumbing
   fixture, sprinklers, watering or irrigation system, and the customer has failed to make such
   repairs within 48 hours after receipt of such notice.

(Continued)
RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS (continues)

STAGE 5 (EMERGENCY WATER REDUCTION): Stage 5 (Emergency Water Reduction) occurs when the Stage 4 limitations are deemed insufficient to achieve identified water usage goals established by authorized government entities. The following restrictions will be enacted:

1. No Watering or Irrigating: Watering or irrigation of lawn, landscape or other vegetated area with potable water is prohibited. This restriction does not apply to the following categories of use:
   
   i. Maintenance of vegetation, including trees and shrubs, that are watered using a hand-held bucket or similar container, hand-held hose equipped with a positive action shut-off nozzle or device;
   
   ii. Maintenance of existing landscape necessary for fire protection, with the exception of turf grass;
   
   iii. Maintenance of existing landscape for soil erosion control;
   
   iv. Maintenance of plant materials identified to be rare or essential to the well-being of a protected species;
   
   v. Maintenance of landscape within active public parks and playing fields, day care centers, golf course greens, fringes and tee boxes, and school grounds, provided that such irrigation does not exceed 2 days per week.

2. Limits on Filling Residential Swimming Pools or Spas: prohibition of the use of potable water for filling or re-filling residential swimming pools or spas.

3. Limits on Filling Ornamental Lakes or Ponds: prohibition of the use of potable water for filling or refilling ornamental lakes or ponds, except to the extent needed to sustain aquatic life in ponds/lakes, provided that such animals are of significant value and have been actively managed within the water feature prior to declaration of a supply shortage level under this Rule.

4. Limits on Filling Decorative Fountains: prohibition of the use of potable water for filling or re-filling fountains or other decorative water devices.

5. Other restrictions on use of potable water as prescribed by the Commission, SJWC, or another governing body or agency.

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The following listed tariff sheets contain all effective rates, rules and regulations affecting the rates and service of the Utility, together with information relating thereto:

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- Schedule No. RW, Raw Water Metered Service: 2108-W and 2109-W
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