

REAL ID: YOUR WATER BILL CAN HELP!

Beginning October 1, 2020, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license, state-issued enhanced driver's license, or another acceptable form of ID (such as a passport) to fly within the United States. A California-issued REAL ID driver's license or identification card meets these new requirements and is marked with a gold bear and star.



Remember, California residents must visit a field office to get a REAL ID, and are required to bring the following identity documents to complete the application:

- ONE identity document with your date of birth and true full name
- ONE document showing your full Social Security number
- TWO different documents proving California residency (**note: you may use your SJW bill as proof of residency!**)

For more information, please visit:
CaliforniaREALID.org

CHANGES TO RATES

There were several changes to your water rates in January 2020. These changes include the annual review of the general rate case, expiration of a surcharge, and a refund!

Learn more about these changes and how they may affect you at sjwater.com/2020-rates



To see a digital version of this bill insert, visit sjwater.com/bill-insert

Para obtener información en su idioma, visite sjwater.com/bill-insert

Để đọc thông tin bằng ngôn ngữ của bạn, xin vào trang mạng sjwater.com/bill-insert

CONTACT US

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STAY INFORMED

Sign up for our eNewsletter at:
sjwater.com/e-newsletters



Water Awareness Night
with the

SAN JOSE GIANTS

Friday, May 22nd at 7:00 PM at Excite Ballpark
Score your complimentary tickets:
email us at customer.service@sjwater.com
or call (408) 279-7900.

PFAS: WHAT DO I NEED TO KNOW?

PFAS are a group of chemicals that have been widely used in industrial processes since the 1940s. They do not break down easily in the environment, and can be found in some groundwater supplies around the United States. While we regularly test our water (over 4,000 samples are taken per year), we are taking extra measures to directly address PFAS.

Beginning in March 2019, we voluntarily started monitoring all of our wells for PFAS and have taken six wells out of service where we found concentrations above the State of California Notification Level.

Please know that your water meets all standards set by Federal and State regulatory agencies. We take every measure possible to ensure the safety of your water supply. You can learn more at sjwater.com/pfas

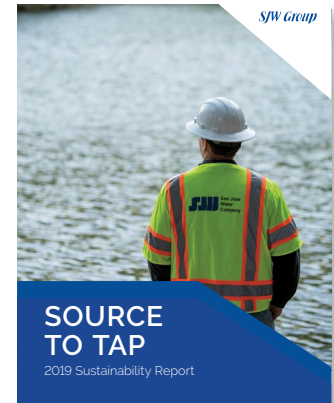


2019 SUSTAINABILITY REPORT

In Case You Missed It: In January, we released our 2019 Sustainability Report. You can learn about the many ways SJW is proudly reducing its carbon footprint, including:

- **Watershed rehabilitation projects and other environmental stewardship efforts**
- **Innovative leak detection technology**
- **Shift to an energy supplier that offers more renewable options**
- **Conversion of our entire diesel fleet to biofuels**

Learn more at sjwater.com/2019sustainability



INFRASTRUCTURE UPDATES

Columbine Station Improvement Project

We are at the beginning stages of this multi-year project between Clayton Road and Flint Creek Road in East San Jose. While no demolition work has begun on the site yet, many behind-the-scenes activities (like temporary storm drain conveyance systems and sampling work) have started. Keep up with the latest at:



Hamilton Avenue Potable Water Pipeline Replacement

The Hamilton Ave Project is nearing completion! Throughout the duration of the project, crews replaced 5,900 feet of water mains with durable ductile iron pipe along Hamilton Ave between San Tomas Expressway and Highway 17. Fire safety was also enhanced with the installation of 24 new hydrants to replace 18 aging hydrants. This \$6.4 million project is an example of your rates at work to maintain our distribution system, and keep your water service flowing! Visit sjwater.com/hamiltonave2019 to learn more.

We want to thank the City of Campbell staff who helped keep traffic moving smoothly and coordinated closely with SJW during the project.

