



SAN JOSE
WATER

WINTER CONSERVATION REMINDER

As temperatures start to chill, it's wise to give your irrigation systems a rest. Turn off your sprinklers and let Mother Nature do the watering for you!



EMERGENCY PREP: UPDATE YOUR CONTACT INFO



When there's an emergency, we may need to reach you. This means having your most current information. Email us at customer.service@sjwater.com or give us a call at (408) 279-7900 with the following: your name, address, account number, email and best phone numbers (i.e. home, cell or business). It's important!



In the event of extreme fire danger, PG&E may shut down electrical power to parts of our community as a precautionary measure. This Public Safety Power Shutoff (PSPS) may temporarily affect San Jose Water's ability to deliver water to your home or business, so the ability to contact you is critical. Learn more at sjwater.com/pg-psps

Para obtener información en su idioma, visite:
sjwater.com/avisodefatura

Để đọc thông tin bằng ngôn ngữ của bạn, xin vào
trang mạng: sjwater.com/toroihoaddon

SJW WATER WARRIORS



What does it take to keep your water flowing?

Robert Estrada, Senior Control Systems Planner at SJW, gives an inside look at the Pike Station tank replacement project in Saratoga. It's one of many vital efforts to replace aging infrastructure and strengthen fire protection throughout our service area.

Watch the video to learn more about your rate dollars at work: sjwater.com/waterwarriors

SJW Awards Central: DBIA and Uptime

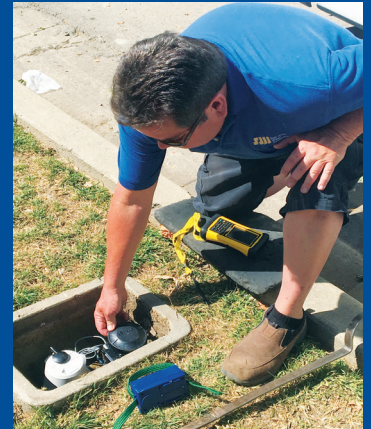
We're excited to announce that SJW has recently received two awards! The first is the National Merit Award in the water/wastewater category from the Design-Build Institute of America for our newly upgraded Montevina Water Treatment Plant.

More recently, our incredible asset management team won an Uptime Award for Best Reliability Engineering for Maintenance Program from Reliabilityweb! An international and highly competitive award, this recognition reflects our strong focus on increasing levels of service for our customers, while reducing risk and managing cost. To learn more, check out our blog: sjwater.com/uptime-award



Water Buzz: What is AMI?

SJW has been evaluating the feasibility of Advanced Metering Infrastructure (AMI) for years. Often called "smart meters," AMI allows staff and customers to access water usage data through an online portal. SJW completed a pilot in Willow Glen with three different meter technologies and two different transmission networks.

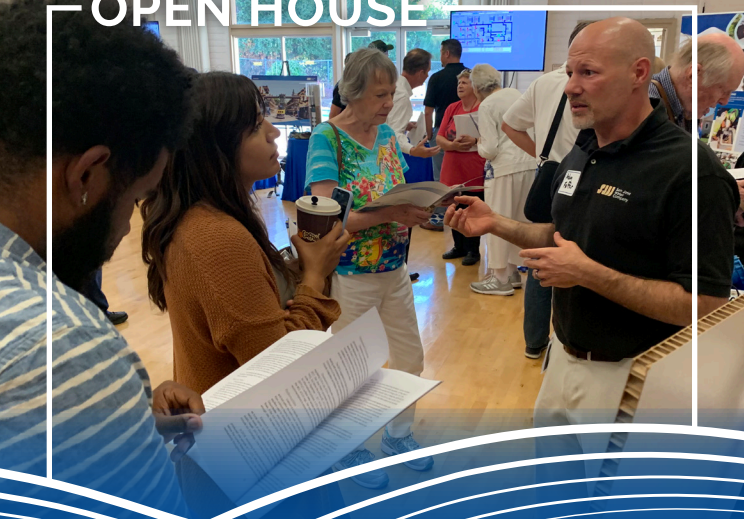


There are many benefits to AMI:

- Provides customers access to hourly consumption data
- Alerts customers to possible leaks
- Allows customers to troubleshoot high bills in real-time
- Remote data access reduces greenhouse gas emissions by reducing trips to read meters

Stay tuned for updates about future AMI implementation near you!

OPEN HOUSE



Thursday, January 23, 6 PM - 8 PM
Seven Trees Community Center
3590 Cas Drive
San Jose, CA 95111

Hey South San Jose, join us for an open house! Meet your water service provider, ask questions, and enjoy refreshments. Hope to see you there!

Contact Us

 408.279.7900  sjwater.com
 Customer.Service@sjwater.com

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at sjwater.com



SAN JOSE WATER

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