

**Rule 22**

(N)

**CUSTOMER INFORMATION SHARING**

**A. GENERAL**

This rule establishes the guidelines for the release of limited customer information to prescribed sanitation districts, upon request. This information must only be used for the sole purpose of the calculation of sewer fees, whereby the calculation of these fees and/or efforts depends on data held by San Jose Water Company (SJWC). Upon request, limited customer information may be provided to the following entities only:

- Burbank Sanitary District
- Cupertino Sanitary District
- City of San Jose
- Sunol Sanitary District
- West Valley Sanitation District

Customer information will only be provided to a designated contact of each prescribed sanitation district. Before information is provided, SJWC will enter into a non-disclosure agreement with the sanitation district to ensure that the customer information shared is kept private and only used for the purpose of calculating sewer fees.

*Please note: A copy of SJWC's sample Non-Disclosure Agreement can be found in its tariffs as Form No. 24.*

San Jose Water Company will only release the following information to the prescribed sanitation districts:

- Service Address
- Water Consumption Data

If an entity requires additional information or intends to use the information for purposes other than those mentioned above, such information cannot be released without the specific consent of the SJWC customer.

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice No. 424

PALLE JENSEN  
Vice President,  
Regulatory Affairs  
TITLE

Date Filed MAR - 4 2011  
Effective APR - 3 2011  
Resolution No. \_\_\_\_\_

Dec. No. \_\_\_\_\_