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San Jose Water Bulletin



AI is rapidly moving from experimental technology to an everyday part of professional practice across environmental planning, science, and resource management. At SJW, our environmental planning and natural resource work span regulatory coordination, spatial analysis, environmental monitoring, and collaboration across agencies and disciplines. AI is beginning to support this work more broadly by helping structure complex questions, synthesize information, explore scenarios, and document assumptions. This spring, we advanced shared learning in the AI space through two collaborative efforts:

- The AI Tech Salon, convened with regional stewardship partners, is a facilitated working session that explores where AI can meaningfully support real environmental decision-making.
- In parallel, the San Francisco Estuary Geospatial Working Group (in partnership with SJW) hosted a GeoAI-focused session highlighting applied uses of AI in wetland and geospatial analysis, paired with open discussion about data limits and institutional readiness.

Across both efforts, the goal is the same: build AI literacy, determine risks early, and explore the use of AI — ensuring it aligns with good environmental governance and stewardship.

DELIVERING
TODAY.
PLANNING
FOR
TOMORROW.



WATER QUALITY CORNER: SAFETY & QUALITY



Can I drink my water straight from the tap? Yes! The water delivered by SJW must meet stringent drinking water standards established by the California Department of Public Health and the US Environmental Protection Agency (USEPA). Every year, we prepare and distribute an Annual Water Quality Report describing how our water complies with these standards. For most standards, there are no detectable contaminants at all — the water is so pure that the required lab test methods cannot measure any contaminant present in the sample. Learn more at sjwater.com/water-quality.

VALLEY WATER RATE INCREASE EFFECTIVE JULY 1, 2026

Valley Water (VW), the wholesale water provider for Santa Clara County, is increasing its water rates **effective July 1, 2026**. These changes will affect all water retailers in the county, including San Jose Water (SJW).

SJW is entirely separate from VW and purchases water from them in two ways:

- Imported water treated at one of the three VW water treatment plants
- Groundwater pump taxes for water taken from our wells

Effective July 1, 2026, due to the increase in wholesale water rates from VW, the average residential customer with ¾ inch meter using 10 CCF (centum cubic feet) per month will see an increase of approximately \$4.95 per month.

All monies collected for this rate increase go directly to VW and are known as a “pass through.” **SJW does not markup or benefit from these charges.** For more information, please visit valleywater.org.

Valley Water and San Jose Water play different roles in your water service:

- Valley Water manages the county’s water supply and sets wholesale charges
- San Jose Water delivers water directly to homes and businesses
- When Valley Water increases its rates, we are required to pass those costs through to customers without any markup

For more info head to:

sjwater.com/2026-valley-water-rate-increase/

Separately, SJW is also recovering costs related to the deployment of our Smart Meters which includes an increase of \$1.84 per month in addition to an M-WRAM surcharge of \$3.02. Beginning July 1, 2026, through June 30, 2027, customers with ¾ inch meter using 10 CCF/month will see an additional \$4.86 increase on their monthly bill.

Smart Meter benefits for you:

- Access your water usage anytime with easy-to-use digital tools
- Monitor usage and better manage monthly costs
- Receive alerts for unusual usage or potential leaks
- Catch leaks earlier and avoid costly damage

CAP IS HERE TO HELP

SJW’s Customer Assistance Program (CAP) provides a 15% discount on the total water bill for income eligible customers. To qualify, you must meet the following requirements:

- The SJW bill must be in your name, or you must be a submetered tenant in a mobile home park.
- You may not be claimed as a dependent on another person’s tax return.
- You must reapply each time you move.
- You must notify SJW within 30 days if you become ineligible for CAP.
- You must renew your eligibility every two years.

Head here for more info: sjwater.com/cap

SIGN UP FOR SJWATERHUB

Use SJWaterHUB to pay your bill, track your water usage and manage your accounts — all in one spot.

Once your smart meter has been installed:

- Access your daily water data
- Set alerts for unplanned water use
- Sign up for notifications indicating a possible leak

Head to sjwaterhub.com to log in or create an account.



To see a digital version of this bill insert, visit sjwater.com/bill-insert

Para consultar la versión digital de este inserto de factura, visite sjwater.com/avisodefactura

Để xem phiên bản điện tử của tờ rơi hóa đơn này, hãy truy cập sjwater.com/toroihoaddon

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