



SAN JOSE WATER Smart Meter Project

The meter installation team from Concord Utility Services visited your property today to upgrade your water meter system.

Your new meter system was successfully installed

Your water WAS WAS NOT turned off during your meter upgrade

AFTER INSTALLATION: If your water WAS turned off during installation:

- Your water line was flushed** to remove any air and/or small debris in the water line. No further action is needed.
- Your water line was NOT flushed.** To remove any air or small debris from the water line, we recommend running your outside water spigot or the cold water from an indoor faucet or bathtub for a few minutes or until the water is clear.

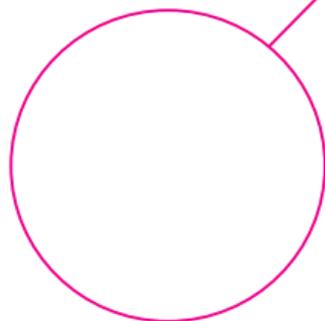
If the water was off when the installation team arrived, it was left off and no water was run through the water lines.

If you have any issues with your water meter after installation, please contact Concord Utility Services at **(408) 340-1459**. For questions about smart meter technology or the smart meter project, please visit sjwater.com/smartmeters.

Your new meter system was NOT installed because:

- Water was in use
- Meter access was blocked
- Other _____

Please remove whatever is blocking your meter and then contact Concord at (408) 340-1459. They will return to complete your installation.



WHY ARE WE UPGRADING OUR WATER METERING SYSTEM?

To give you access to your data — helping you to better understand and monitor your usage.



SJWaterHUB

SJWaterHUB is now available. To log in or register, go to [SJWaterHUB.com](https://sjwater.com) so you can:



CHECK WATER USAGE ANY TIME

It's great to know how much water you're using



RECEIVE LEAK ALERTS TO STAY INFORMED

Helps avoid property damage and other unwelcome surprises



UNDERSTAND YOUR WATER USE

Good for you and the environment

Customers remain responsible for monitoring their water use and proactively addressing leaks on their property. Any notifications provided to customers by SJW are a courtesy and are not guaranteed to occur at possible leak events.

For more information,
please visit sjwater.com/smartmeters

Para obtener más información,
visite sjwater.com/smartmeters

Để biết thêm thông tin,
vui lòng truy cập sjwater.com/smartmeters

Or, scan the QR Code
for more information:

