

APRIL 2026 –
MAY 2026

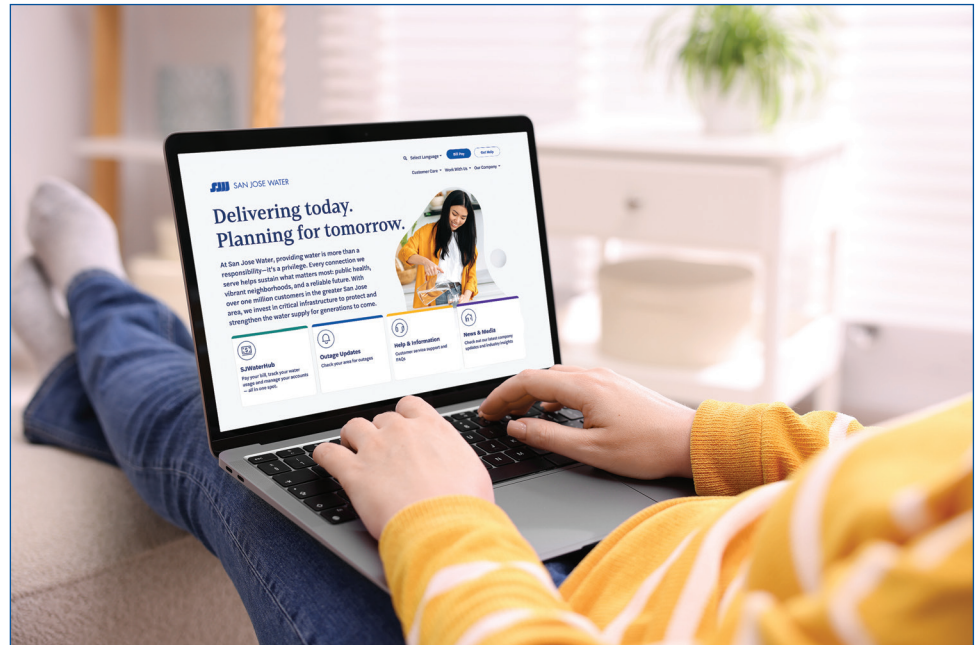
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- ▶ THREE MILE WELL #10 CONTROL VALVE
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San Jose Water Bulletin



DELIVERING
TODAY.
PLANNING
FOR
TOMORROW.

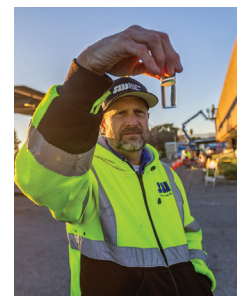


CHECK OUT OUR NEW WEBSITE!

Check out our new website! You'll find all the same features and resources you're used to, now with a new, refreshed look and improved navigation. Take a look: sjwater.com

BEHIND THE SCENES: WATER SAMPLE TESTING

At SJW, delivering high-quality drinking water starts with thorough testing. We perform over 18,000 tests each year to meet strict state and federal standards. Each week, our water quality team samples from 90-100 stations and over a dozen wells. Bacteriological samples are analyzed at our Montevina lab, while field staff check chlorine levels to ensure proper disinfection. We regularly measure pH, temperature, chlorine, and bacteria—and at key sites, we also test for fluoride, water hardness, and disinfection by-products. Wells are tested for metals, PFAS, nitrates, and other potential contaminants. Surface water and watershed sources are closely monitored to help us deliver water you can trust.





PROJECT UPDATE: THREE MILE WELL #10 CONTROL VALVE

When not in service, our recently installed Well #10 suffered from turbidity levels (suspended soil particles) above what is allowed in the water distribution system by the California Public Utilities Commission. In order to maintain acceptable turbidity levels, we installed two remotely automated valves to keep the Well #10 pump operating while transitioning to the distribution system (to customers). This approach also reduces system maintenance and lowers operating costs.

ADVANCING SOURCE WATER PROTECTION THROUGH NATIONAL RESEARCH

Protecting the quality of our source water is one of the most effective ways to deliver clean, reliable drinking water—today and for generations to come. To strengthen this work, SJW is collaborating with the Water Research Foundation (WRF) on a national research effort focused on Source Water Protection (SWP). Through this collaboration, SJW is helping inform a WRF study which examines how proactive watershed and source water protection strategies perform in the real world, and how they can deliver measurable value to customers. The study is designed to help utilities better understand the value of such SWP actions as land management, wildfire risk reduction, and upstream water quality protection by linking environmental outcomes to operational, treatment, and long-term cost benefits. The results will support clearer, more consistent guidance for water utilities nationwide, while also reinforcing our local commitment to protecting the watershed that supplies your drinking water.



CAP (CUSTOMER ASSISTANCE PROGRAM)

If you're struggling to pay your water bill, we're here to help! With CAP, income eligible customers receive a 15% discount on their water bill. To qualify, you must meet the following requirements:

- The San Jose Water bill must be in your name, or you must be a submetered tenant in a mobile home park.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move.
- You must notify San Jose Water within 30 days if you become ineligible for CAP.

Learn more: sjwater.com/cap

To see a digital version of this bill insert, visit sjwater.com/bill-insert

Para consultar la versión digital de este inserto de factura, visite sjwater.com/avisodefactura

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