



**Form No. 23**

Notice and application for the Water Rate Assistance Program (WRAP)

**APPLICATION FOR SAN JOSE WATER COMPANY'S WATER RATE ASSISTANCE PROGRAM**

**PRIMARY RESIDENTIAL CUSTOMER**  
(Please type or print)

I am a primary residential customer of San Jose Water Company (SJWC).

(Application must be in the name of the account holder.)

\_\_\_\_\_  
Your name as shown on your SJWC account

\_\_\_\_\_  
Address where you receive water service

\_\_\_\_\_  
SJWC account number

Phone No. (home) \_\_\_\_\_ (work) \_\_\_\_\_

Email address \_\_\_\_\_

Number of persons living in your household \_\_\_\_\_

**Please attach a complete copy of your PG&E bill or other proof of income for eligibility verification.**

By signing below, I certify under penalty of perjury that this information is true and correct under the laws of the state of California. I will provide proof of income and I will notify San Jose Water Company of any changes that affect my eligibility.

\_\_\_\_\_  
Your signature Date

Please complete the application and submit with eligibility verification to:

**Customer Service  
Water Rate Assistance Program**



110 W. Taylor Street  
San Jose, CA 95196



**SAN JOSE WATER COMPANY  
WATER RATE ASSISTANCE PROGRAM**

**Program Description**

The California Public Utilities Commission has authorized San Jose Water Company to implement a Water Rate Assistance Program (WRAP) intended to lessen the effects of water rates on low-income families. San Jose Water Company's WRAP provides a 15% discount on the total water bill for customers eligible for the program based upon the same income qualification guidelines that are used by PG&E's rate assistance CARE program.

If you already participate in PG&E's CARE program, you will also qualify for San Jose Water Company's WRAP. Customers without PG&E service in their name can qualify by providing income verification in accordance with the program guidelines. The program also extends eligibility to unmetered tenants in mobile homes. Once you have qualified for the program, the WRAP discount becomes effective as of the date your application was received by San Jose Water Company. The discount will automatically appear on your water bill.

In order to fund this program, the Commission has authorized San Jose Water Company to collect a surcharge of \$0.10 per month. The surcharge will be identified separately on the bill and be applied to all customers who are not recipients of the WRAP benefits.



## Program Qualifications

To qualify for the WRAP discount you must meet the following requirements:

- ▶ The San Jose Water Company bill must be in your name or you must be a sub-metered tenant in a mobile home park.
- ▶ You may not be claimed as a dependent on another person's tax return.
- ▶ You must reapply each time you move.
- ▶ You must renew your application every two years, or sooner, if requested.
- ▶ You must notify San Jose Water Company within 30 days if you become ineligible for WRAP.
- ▶ You must provide verification of your household income with your application, such as a tax return, W-2 or any other proof acceptable to San Jose Water Company.\*
- ▶ Your total gross annual income of all persons living in your household cannot exceed the following limits:

### WRAP Income Qualification Guidelines (Effective June 1, 2010-May 31, 2011)

<u>Household Size</u>	<u>Total Gross Annual Income</u>
1-2 Persons	\$31,300
3 Persons	\$36,800
4 Persons	\$44,400
5 Persons	\$52,000
6 Persons	\$59,600
Each Additional	\$ 7,600

\*PG&E CARE participants must submit a copy of your PG&E bill.



For the purposes of the WRAP program the term "total gross annual income" means all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deduction for all persons who live in your home. This includes, but is not limited to: wages, salaries and commissions; child/spousal support; interest, dividends or withdrawals from savings accounts, stocks and bonds, or retirement accounts such as IRA and 401K accounts; stocks; bonds; business or rental income; support from family or friends; cash gifts; loans; lottery winnings; tax refunds and money from insurance policies or legal settlements; Social Security; retirement; veterans disability or unemployment benefits and workers' compensation; AFDC; SSI; SSP; cash public assistance; food stamps and free housing or utilities; school grants; loans; scholarships or other financial aid. Documents submitted will not be returned.

## WRAP Application

If you are eligible and would like to participate in San Jose Water Company's Water Rate Assistance Program, please complete the application on the back of this page and submit the required income verification to:

### Customer Service Water Rate Assistance Program



110 W. Taylor Street  
San Jose, CA 95196

[www.sjwater.com](http://www.sjwater.com)

(408) 279-7910

***Se habla español!!!***