

## **QUESTIONABLE CONDUCT OR CONCERNS?**

It is the policy of SJW Corp. and its subsidiaries that employees, shareholders and vendors should immediately report any concerns, questionable conduct, or suspected illegal or unethical conduct connected with the business of the SJW Corp. and its subsidiaries to their immediate supervisor or the Chairman of the Audit Committee of SJW Corp.

SJW Corp. has a 24/7 toll free hotline which provides a confidential and anonymous communication channel to report concerns regarding questionable accounting or auditing matters. The toll free hotline is 1-888-883-1499.

The office of the Attorney General for the State of California maintains a whistleblower hotline to receive calls from persons who have information regarding possible violations of state or federal statutes, rules or regulations, or violations of fiduciary responsibility by a corporation to its shareholders, investors or employees. The Attorney General will refer calls received on the whistleblower hotline to the appropriate government authority for review and possible investigation. During the initial review, the Attorney General or appropriate government agency is required to hold in confidence information disclosed through the whistleblower hotline, including the identity of the caller disclosing the information and the employer identified by the caller.

The Attorney General's Whistleblower Hotline is 800-952-5225 (for California residents) or 916-322-3360 (for out-of-state residents). Written complaints may be filed with the Attorney General's Office by writing to P.O. Box 94255, Sacramento, CA 94244-2550, or by using the online form available at <http://www.ag.ca.gov/consumers/mailform.htm>.