

# SJW Happenings

## Employee Spotlight: Jared Lewis

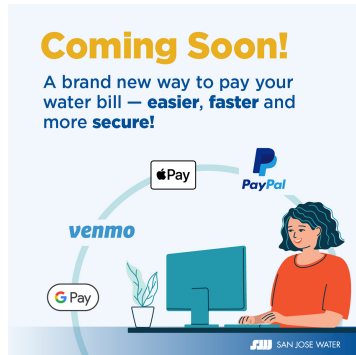
EMPLOYEE SPOTLIGHT:  
**Jared Lewis**



Get to know our Manager of Environmental Planning and Natural Resources, Jared Lewis. At San Jose Water, he oversees environmental management, stewardship, wildfire resiliency, and water resource programs and policy. He also manages watershed and asset planning, resource protection, risk

mitigation, and oversees long-range planning initiatives for land use, conservation, and ecosystem restoration. Check out our SJW Employee Spotlight blog post!

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## Coming soon! New Way to Pay your Bill

Soon, you can enjoy the convenience of using Venmo, PayPal, Apple Pay or Google Pay through our NEW customer portal. If you're already on auto-pay, this will continue under the new portal. You'll simply need to register for an account to see your bill and payments. Of course, you still have the option to pay your bill with cash, by phone, or by using our convenient payment dropbox. More info coming soon!

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## Creative, Philanthropic Excellence and Industry Leadership

San Jose Water is honored to be recognized by our community and industry for excellence in service and engagement. Recent recognitions include being named a *Silicon Valley Business Journal* and *San Francisco Business Times*'s Most Philanthropic Company, named a Utility of The Future Today by Water Environment Federation, and awarded Platinum and Gold Hermes Creative Awards. These awards highlight our dedication to bettering the service we provide our customers, whether it be by leading the way in industry technology and infrastructure, communicating effectively with users, or supporting local communities.

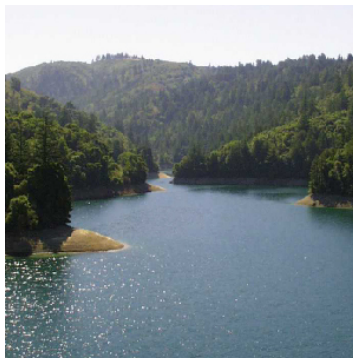
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## Environmental Management: Stewardship & Sustainability Webinar

Watch our latest webinar on SJW's Environmental Management and Stewardship program. Jared Lewis, Manager of Environmental Planning and Natural Resources, highlights some of the company's key initiatives to enhance natural resource and ecological outcomes for the pristine watersheds in the Santa Cruz Mountains and beyond.

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## SJW & SCCFSC Partner to Bring Wildfire Alert Technology to Community

San Jose Water has entered into a strategic partnership with Santa Clara County FireSafe Council (SCCFSC) to provide fast and accurate real-time alerts when fire is detected nearby, making communities safer and healthier. This sensor network is an important component of our overall wildfire mitigation strategy, significantly increasing our ability to quickly detect and respond to wildfire on SJW watershed lands.

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## Help Paying Your Water Bill - Up to \$15,000

Having trouble paying your water bill? California has a program that can help — the Low Income Household Water Assistance Program (LIHWAP). Call (408) 916-5014 or visit <https://www.sacredheartcs.org> to learn more.

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## 2023 Cost of Capital Adjustment

Customers may notice a modest decrease on their bills. The California Public Utilities Commission (CPUC), which oversees San Jose Water (SJW) and other investor-owned water utilities, approved a decrease on your water bill referred to as “Cost of Capital.”

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### Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



### Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

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