

P U B L I C N O T I C E

Para más información en cómo este cambio impactará su factura, llame al (408) 279-7900.

NOTICE OF PUBLIC MEETING SAN JOSE WATER COMPANY'S ADVICE LETTER 569

How can I participate?

San Jose Water Company (SJWC) would like to hear from you. You are invited to participate in a Public Meeting regarding SJWC's Advice Letter 569.

Where and when will this Public Meeting be held?

DATE	TIME	VIRTUAL/REMOTE DETAILS
October 28, 2021	3:00PM PST	Link: https://sjw.im/drought2021

The public meeting can be viewed via Zoom, or listened to via phone by using the information above. If you wish to make a public comment or ask a question, you will be able to do this via the Q&A at the meeting. If you call in by phone, we will answer questions at the end of the meeting. Your feedback can help the California Public Utilities Commission (CPUC) make an informed decision.

Why am I receiving this notice?

On October 15, 2021, SJWC filed Advice Letter 569 with the CPUC requesting authorization to activate Schedule 14.1 of our Water Shortage Contingency Plan.

Why is SJWC requesting authorization to activate Schedule 14.1?

SJWC is seeking authorization to activate Schedule 14.1 in response to the emergency drought conditions currently experienced in Santa Clara County. Schedule 14.1 compliments our Rule 14.1 with the addition of drought surcharges or penalties for overuse during times of drought emergencies requiring mandatory water use reductions.

The currently approved Schedule 14.1 was prepared in response to the previous drought from 2015-2017. The approved updates to the Drought Allocations and Drought Surcharges program take into account current water supply conditions, Valley Water's call for conservation, and the lessons learned from the Schedule 14.1 activations in 2015 and in the early 1990's.

Our updated plan recognizes the efforts of those customers who have and continue to conserve, while encouraging others to do the same. The proposed updates set a minimum consumption number at which drought surcharges would not apply as shown in the table below. Residential customers whose consumption falls below the system-wide monthly drought allocation, currently calculated as 85% of the system-wide monthly average, will not incur drought surcharges.

Residential Drought Allocation		
2019 Base Year	2019 Average Monthly Residential Usage (CCF)	15% Reduction Monthly Drought Allocation (CCF)
Jan	10	9
Feb	7	6
Mar	7	6
Apr	7	6
May	9	8
Jun	10	9
Jul	13	11
Aug	13	11
Sep	15	13
Oct	13	11
Nov	14	12
Dec	11	9

Those consuming above the minimum monthly drought allocations will be required to conserve 15% of their actual monthly consumption from 2019 to avoid drought surcharges. **For those who incur drought surcharges, any units of water above the monthly drought allocation will be charged at the Tier 3 rate in effect, currently \$7.13 per unit, in addition to the charges at regular rates for all units of water consumed.**

In line with the focus on reducing outdoor water usage, the monthly drought allocations will also apply to dedicated landscape customers. These customers will need to reduce their monthly consumption by 15% of 2019's usage to avoid drought surcharges. Any amounts above 85% of 2019's consumption will be assessed surcharges at the Tier 3 rate currently in effect, in addition to the charges at regular rates for all units consumed.

How could this affect my water bill?

This filing will have no impact on current water rates. However, customers who consume more than the minimum baseline above and do not conserve 15% of their 2019 usage, will incur surcharges which will increase their bill.

How does the rest of this process work?

This filing will be reviewed by staff in the Water Division of the CPUC. They will determine if the request is reasonable and determine if modifications are necessary.

Protests and Responses to Advice Letter #569

The deadline to protest this advice letter is November 4, 2021. Please include "Advice Letter #569" in any response or protest you submit.

The reasons for the protest can be one of the following:

- 1) The utility did not properly serve or give notice of the advice letter;
- 2) The relief requested in the advice letter would violate statute or CPUC order, or is not authorized by statute or CPUC order on which the utility relies;
- 3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- 4) The relief requested in the advice letter is pending before the CPUC in a formal proceeding;
- 5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- 6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the

CPUC).

If you would like to submit a protest or response about this advice letter, please write to:

California Public Utilities Commission
Water Division, 3rd Floor
505 Van Ness Avenue, San Francisco, CA 94102
Email: Water.Division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or email) to SJWC at the following address:

San Jose Water Company
Attn: Regulatory Affairs
110 W. Taylor Street
San Jose, CA 95110
Email: regulatoryaffairs@sjwater.com

Where can I get more information?

Customers with internet access may view and download SJWC's advice letter on its website by visiting: www.sjwater.com/filings-cpuc. If you have technical issues accessing the documents through the website, please email regulatoryaffairs@sjwater.com for assistance and reference Advice Letter #569 in your email.

To request a hard copy or to obtain more information about the Advice Letter, please contact SJWC via mail or email as provided above.

