

SAN JOSE WATER COMPANY
San Jose, California

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Form No. 2A

PORTABLE METER CUSTOMER - TERMS

(Continued)

(To be inserted by utility)

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TITLE

FORM NO. 2A

PORTABLE METER CUSTOMER - TERMS

Portable meter service is provide pursuant to San Jose Water Company's Schedule No. 9C, "Construction and Other Temporary Metered Service". Portable meter customers should be aware of all procedures, charges and regulations that are applicable to your account. Please keep this information for future reference.

REPORTING OF METER READINGS

You are responsible for notifying San Jose Water Company every month of the exact meter reading on the portable meter(s). To avoid late charges, please use the following procedure:

- A. Read the meter on the last day of each month.
- B. Report the reading to San Jose Water Company at (408) 279-7974 (fax: (408) 279-5698) or complete and mail the Meter Reading Postcard. The postcard must be received before the end of the following month or it will be considered late and a late charge will be applied to your account. For your convenience, a supply of Meter Reading Postcards are enclosed.
- C. You will receive a monthly water bill.

APPLICABLE CHARGES

The following is a summary which outlines charges that may be applied to your account.

Service Charge

The service charge is the currently effective monthly charge applicable to the meter size as reflected in San Jose Water Company's Schedule 1, "General Metered Service". The monthly service charge is a readiness-to-serve charge which applies to all portable meter accounts.

Quantity Rate

The quantity rate is the currently effective quantity rate as reflected in San Jose Water Company's Schedule 1, "General Metered Service". You will be charged for the amount of water used each month.

Deposit

A deposit consisting of a refundable portion and a non-refundable handling charge, based on meter size, is required for all portable meters. The applicable deposit may be found in San Jose Water Company's Schedule 9C, "Construction and Other Temporary Metered Service".

To obtain the full refundable portion of the deposit, the meter must be returned with all fittings and parts in good working order, and the account must be paid in full. If the meter is not in good working order due to negligence on the part of the customer, the cost of repair will be subtracted from the deposit.

Late Charge

If you do not report the monthly meter readings, you will be charged a late charge in addition to the monthly service charge. The applicable late charge may be found in San Jose Water Company's Schedule 9C, "Construction and Other Temporary Metered Service".

If you do not notify San Jose Water Company of the meter reading(s) for a period in excess of 60 days, you may lose the ability to retain the portable meter(s) and forfeit the meter deposit. In addition, you may be subject to fines for illegal water use as outlined in the section below.

To avoid any further charges please return your portable meter to San Jose Water Company when you have finished use, since service charges will continue to accrue as long as the meter is in your possession.

ILLEGAL USE OF WATER

When water is taken from a fire hydrant or other outlet without written permission from San Jose Water Company, the utility shall assess a fine of \$200.00 per occurrence and shall confiscate any connection used for such unauthorized taking. When written permission to draw water from San Jose Water Company's service area has been obtained, but you fail to use a meter while drawing water, the utility shall assess a fine of \$50.00 per occurrence. Failure to use a meter a second time shall result in the loss of the ability to obtain a portable meter, forfeiture of meter deposit and future denial of temporary service.

INSTRUCTIONS FOR USERS OF PORTABLE WATER METERS

1. Prior to use of your portable meter(s) it is your responsibility to verify any local use restrictions and to obtain any necessary permits from local authorities.
2. The California Public Utilities Commission requires annual inspections of portable water meters. San Jose Water Company will notify you by mail in advance of your inspection. For inspection please bring your meter(s) to:

San Jose Water Company
1251 S. Bascom Avenue
San Jose, CA 95128.
Tel: (408) 279-7836.

Failure to have the annual inspection may result in the loss of further use of portable meters.

3. Meters must not be connected directly to fire hydrants. The hose provided is the connection between the fire hydrant and the meter. If the hydrant is to be used over an extended period of time, the local fire department must be notified.
4. Only approved hydrant spanner wrenches may be used on fire hydrants.
5. Hydrants must be turned on and off slowly to avoid surges in water mains.
6. Hydrant caps must be replaced after each load of water is taken.
7. Hose connections must be protected at the meter to avoid mud, rocks or other foreign objects in the meter. Users of portable meters will be billed for costs of repairing meters and/or hose connections damaged due to negligent use.

IMPORTANT NOTICE

**REGULATIONS SPECIFICALLY PROHIBIT
TRANSPORTATION OF ANY WATER TO LOCATIONS
OUTSIDE OF SAN JOSE WATER COMPANY'S
SERVICE AREA WITHOUT WRITTEN PERMISSION
FROM THE SAN JOSE WATER COMPANY.**

If you have any questions about your portable meter, applicable charges and/or instructions, please contact San Jose Water Company at (408) 279-7900.

YOU MUST REPORT THE EXACT METER READING TO SAN JOSE WATER COMPANY EVERY MONTH. You may report your meter reading by calling (408) 279-7817, faxing (408) 279-5698, or by returning this form by mail to San Jose Water Company. There is a \$25.00 late charge applied to your account if you do not report your meter reading by the end of each month.

PLEASE TYPE OR PRINT

Meter Reading _____ Meter Number _____

Customer Name _____

Current Meter Location (work site): _____

Account Number _____

Date _____ Telephone Number _____

Contact Person _____